



GENESIS MOTOR AMERICA, LLC
P.O. BOX 20850
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 21V-796
Genesis Motor America Recall Number: 009G

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2021 GENESIS GV80 and 2022 GENESIS GV70
SEAT BELT PRETENSIONER

This is an Important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- Genesis Customer Care can help with any questions or concerns:
1-844-340-9741 or www.genesis.com/us/recall

This notice applies to your Genesis vehicle, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Genesis is initiating a safety recall to repair a condition involving the front seat belt pretensioners in certain 2021 GV80 and 2022 GV70 vehicles in the U.S. and Canada.

The purpose of this letter is to explain what the recall is about and to keep you informed of Genesis' recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The front driver-side and/or passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally and explode during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Genesis is recalling vehicles equipped with pretensioners produced within the same production lot and will conduct a detailed part return analysis. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

What should you do in the interim?

We appreciate your patience. Genesis is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. If the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Genesis retailer as soon as possible.

If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at 844-340-9741. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

