



GENESIS MOTOR AMERICA, LLC
P.O. BOX 20850
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 21V-796
Genesis Motor America Recall Number: 009G

IMPORTANT SAFETY RECALL

2021 GENESIS GV80 and 2022 GENESIS GV70 SEAT BELT PRETENSIONER

This is an Important Safety Recall.

- Please contact your nearest Genesis retailer to schedule the repair as soon as possible
- This repair will be performed at **NO CHARGE** to you
- Genesis Customer Care can help with any questions or concerns:
1-844-340-9741 or www.genesis.com/us/recall

This notice applies to your Genesis vehicle, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Genesis is initiating a safety recall to repair a condition involving the front seat belt pretensioners in certain 2021 GV80 and 2022 GV70 vehicles in the U.S. and Canada.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The front driver-side and/or passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally and explode during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Genesis is recalling vehicles equipped with pretensioners produced within the same production lot and will conduct a detailed part return analysis. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments to enter the vehicle occupant compartment, which may result in injury to vehicle occupants.

What will Genesis do?

Your Genesis dealer will replace the seat belt pretensioners. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Genesis dealer to schedule the recall repair as soon as possible.

We recommend scheduling a service appointment to minimize inconvenience. You may arrange in advance for a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period. The actual time required to perform the repair **is less than one hour**, however your vehicle may be needed longer.

If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at 1-844-340-9741. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.GenesisMotorsUSA.com/Campaign009G or **1-855-371-9460**.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.genesis.com/us/en/contactus/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

