Husqvarna Motorcycles North America, Inc. 30100 Technology Drive | Murrieta, CA 92563 1119 Milian Avenue | Amherst, OH 44001 Dealer Services Department T + 1/855/282-6227 F + 1/440/985-3060 W www.husqvarna-motorcycles.com



## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. 21V-792



12/16/2021

RE: Affected models:

2018 - VITPILEN 701, 701 Supermoto, 701 Enduro

2019 - VITPILEN 701, SVARTPILEN 701, 701 Supermoto, 701 Enduro

2020 - VITPILEN 701, SVARTPILEN 701, 701 Supermoto, 701 Enduro and 701 Enduro LR

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above. It is necessary to have the clutch slave cylinder inspected and replaced on all affected motorcycles. This work must be performed by an authorized Husqvarna Motorcycles Dealer and will be free of charge.

On affected motorcycles there is a possibility that the bellow style gasket on the clutch slave cylinder can be damaged caused by deviations during assembly. Damage to the bellow gasket may affect the function of the clutch slave cylinder. This could result in the rider noticing a change in shifting behavior and the clutch becoming inoperable to the point where the clutch will not disengage when the clutch lever is pulled in, increasing the risk of a crash. Therefore, it is necessary to replace the clutch slave cylinder on all affected motorcycles that have a bellow style gasket clutch slave cylinder mounted.

If the function of the clutch slave cylinder is impaired due to the bellow gasket being damaged this may prevent the rider from shifting the motorcycle properly due to the clutch becoming inoperable and may make it difficult to operate the motorcycle or difficult to stop or start which could increase the risk of a crash, cause injury to the rider or others and/or damage to property. The rider may notice that when the motorcycle is in gear it will not start in the way the rider is used to or the motorcycle will not start if the transmission is not in neutral.

The cause of the defect is due to design of the originally mounted clutch slave cylinder that has a bellow style gasket that can be damaged. To remedy this defect, a new clutch slave cylinder without the bellow style gasket must be installed on all affected motorcycles.

If you are unable to transport your motorcycle to your nearest Husqvarna Motorcycles dealer, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 to make arrangements for the transportation and repair of your motorcycle. The transportation and repair will be conducted with no cost to you.

Please contact your authorized Husqvama Motorcycles dealer (log onto www.husqvama-motorcycles.com for a complete dealer listing) as soon as possible to arrange having your clutch slave cylinder inspected and replaced. It is suggested that you call your local authorized Husqvama Motorcycles dealer to make an appointment to have the recall repair performed. The repair procedure will take approximately 40 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact Husqvarna Motorcycles Customer Relations at (888) 985-6090 for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards, Dealer Services Department Husqvarna Motorcycles North America, Inc.