

# Part 573 Safety Recall Report

## 21V-788

**Manufacturer Name :** Foretravel, Inc.**Submission Date :** DEC 01, 2021**NHTSA Recall No. :** 21V-788**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Foretravel, Inc.

Number of potentially involved : 71

Address : 1221 N.W. Stallings Drive

Estimated percentage with defect : 1 %

Nacogdoches TX 75964

Company phone : 936-564-8367

**Vehicle Information :**

Vehicle 1 : 2020-2022 Foretravel iH-45, Realm FS605, Realm FS450, iC-37

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** The estimated percentage is 1%. Windows for viewing with operating vent involved, population was determined based on shipment history from Lippert. Recalled products differ from products not included as they were built prior to process changes. Year make and model were identified based on the purchase orders for the window. The purchase orders were allocated to each vehicle in which the window was installed.

Production Dates : DEC 13, 2018 - APR 14, 2021

VIN Range 1 : Begin : 4VZ1U1E96JC085396 End : 4VZ1U1E91NC089703 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Possibility of window adhesive failing which could allow the vent to detach and cause a crash.

**Description of the Cause :** Stress induced failure of window adhesive bonding.

**Identification of Any Warning that can Occur :** During regular maintenance possibly noticing a loss of bonding.

**Involved Components :**

Component Name 1 : 6400 Series Vented Window

Component Description : Vented Window

Component Part Number : 6400 window

### Supplier Identification :

#### Component Manufacturer

Name : Lippert

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

### Chronology :

Foretravel's decision to file a recall is based on the recall filed by Lippert. Foretravel never received and information related to testing or any claims filed. None of these items were received from Lippert.

### Description of Remedy :

Description of Remedy Program : The remedy program will involve inspecting the involved windows with a go/no-go gauge to determine if the seal has been compromised. If an issue is found Lippert will provide a replacement vent at no charge.

How Remedy Component Differs from Recalled Component : The remedy component was produced with the improvements including increasing the bond strength between the two panes of glass through the use of an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition was Corrected in Production : Foretravel has pulled the 6400 windows that were allocate to each vehicle and inspected each one. There are no current 6400 windows that were manufactured during the Lippert production dates October 1, 2018 - August 14,2020.

### Recall Schedule :

Description of Recall Schedule : Foretravel will notify dealers and owners of the possible defect pertaining to the 6400 window purchased from Lippert.

Planned Dealer Notification Date : OCT 15, 2021 - OCT 20, 2021

Planned Owner Notification Date : OCT 15, 2021 - OCT 15, 2021

\* NR - Not Reported