

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 14, 2021

Mr. Ronnie Blackmon Warranty Director Foretravel, Inc. 1221 N.W. Stallings Drive Nacogdoches, TX 75964 NEF-107KL 21V-788

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Window Adhesive Failure

Dear Mr. Blackmon:

This letter serves to acknowledge Foretravel, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORETRAVEL/IC-37/2020-2022 FORETRAVEL/IH-45/2020-2022 FORETRAVEL/REALM/2020-2022

Mfr's Report Date: October 9, 2021

NHTSA Campaign Number: 21V-788

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER STRUCTURE

Potential Number of Units Affected: 71

Problem Description:

Foretravel, Inc. (Foretravel) is recalling certain 2020-2022 iH-45, Realm FS605, Realm FS450, and iC-37 recreational vehicles equipped with Hehr 6400 Series windows. The adhesive that bonds the vented portion of the window may fail.

Consequence:

Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury.

Remedy:

Dealers will inspect the windows, and replace the vent if necessary, free of charge. Owner notification letters are expected to be mailed in October 2021. Owners may contact Foretravel customer service at 1-800-9556226.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Foretravel, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

