

Part 573 Safety Recall Report

21V-785

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 08, 2021**NHTSA Recall No. :** 21V-785**Manufacturer Recall No. :** 504-1426**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 19

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Entrada Class C Motorhome Recreational Vehicle

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Since the inception of the Entrada Class C Motorhome Recreational Vehicle to October 1, 2021, have had the potential for the front leveling jacks to damage the brake lines.

2021	Entrada	EAC2200SF	6
2022	Entrada	EAC2200SF	7
2022	Entrada	EAC2700NSF	3
2022	Entrada	EAC2900DSF	1
2022	Entrada	EAC3100FBF	2
Grand Total			19

Production Dates : MAY 24, 2021 - SEP 30, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The front leveling jack brackets are installed to high and may compromise the brake lines, causing the brake lines to wear.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The brake lines may wear and prematurely fail which may lead to a crash, property damage and personal injury.

Description of the Cause : The jack bracket was installed to high on the chassis.

Identification of Any Warning : None
that can Occur :

Involved Components :

Component Name 1 : Jack Bracket

Component Description : Jack Bracket

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 9/30/2021 – During a routine inspection from the vendor it was determined that the jack brackets were being mounted to high causing them to interfere with the brake lines.

On 10/1/2021 – The manufacturing plants engineering division determined that a new dimension would need to be implemented to prevent the jack brackets from interfering with the brake lines.

On 10/4-10-6/2021 – The manufacturing plant determined the new dimension, inspected all vehicles in our possession and performed the remedy.

On 10/6/2021 – the manufacturing plant alerted Forest Rivers' Office of Corporate Compliance of the concern and it was determined some units had shipped with this concern.

On 10/8/2021 – Forest Rivers' Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer or service center will need to perform the remedy. The bracket will need to be relocated to the correct dimension so that it does not interfere with the brakes lines.
What is the Forest River Customer Service Phone Number? (574)
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

East to West
Forest River, Inc.
Attn: WARRANTY MANAGER
3000 County Rd 6 East
Elkhart, IN 46514

How Remedy Component Differs from Recalled Component : The bracket will now be installed within the dimension in order to not interfere with the brake lines
Component Name - Jack Bracket
Component Description - Jack Bracket
Part Number N/A

Identify How/When Recall Condition was Corrected in Production : On 10/6/2021 - The divisions engineering team implemented a new dimension that keeps the jack brackets from the possibility of interfering with the brake lines of the vehicle.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 17, 2021 - NOV 17, 2021

Planned Owner Notification Date : NOV 17, 2021 - NOV 17, 2021

* NR - Not Reported