

Part 573 Safety Recall Report

21V-784

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 08, 2021

NHTSA Recall No. : 21V-784

Manufacturer Recall No. : 420-1425



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 44

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Puma Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : According to the manufacturing plant, this concern began at the inception of the first vehicle of its model. The vehicle scope was determined by using production records from the inception of this model.

2021 Puma PUT32BH2B - 2

2022 Puma PUT32BH2B - 42

Production Dates : MAY 28, 2021 - SEP 30, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The black wastewater-holding tank has a hole drilled for ventilation through the roof of the vehicle; however, the ventilation pipe was not installed in the vehicle. There is an exposed hole from the top of the black wastewater-holding tank exposed to the interior of the underbelly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Any type of spark may ignite the methane gas, which may result in a fire, property damage or personal injury.

Description of the Cause : Manufacturing Error

Identification of Any Warning that can Occur : A user may experience odors from the holding tank.

Involved Components :

Component Name 1 : Plumbing Pipe

Component Description : Plumbing Pipe

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 10/1/2021, during the second run of this model in production, Forest River's manufacturing plant determined that they had not vented the black tank properly. They did not install the pipe that stems from the tank through the roof to allow for proper ventilation.

On 10/5/2021, the manufacturing plant and Forest River's Office of Corporate Compliance were able to determine all vehicles' affected.

On 10/8/2021, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to vent the black tank properly.

What is the Forest River Customer Service Phone Number? 574-642-0606

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Puma
Forest River, Inc.
Attn: WARRANTY MANAGER
2551 Century Dr
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : The black tank will be properly vented.
Component Name – Plumbing Pipe
Component P/N – N/A

Identify How/When Recall Condition was Corrected in Production : On 10/1/2021, Forest River Manufacturing began installing a ventilation pipe connected to the holding tank vertically up the wall and through the roof as intended and designed.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 17, 2021 - NOV 17, 2021

Planned Owner Notification Date : NOV 17, 2021 - NOV 17, 2021

* NR - Not Reported