

Part 573 Safety Recall Report

21V-783

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : OCT 07, 2021

NHTSA Recall No. : 21V-783

Manufacturer Recall No. : TIF-119



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.
Address : 105 2nd Street NW
 PO Box 596 Red Bay AL 35582
Company phone : 999

Population :

Number of potentially involved : 111
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Tiffin Phaeton

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Model is Phaeton with 40 IH floorplan and specifically only those with option of booth or u-shaped dinette.

Production Dates : MAY 26, 2020 - SEP 28, 2021

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : An open electrical wire has been left in wall. It is supposed to be connected to an outlet, and this was not done.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions, an open electrical wire could lead to fire.

Description of the Cause : Tiffin production worker did not add electrical outlet to the wire as called for in the prints of this floorplan.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Problem was found on 9/28/2021 while trouble shooting a separate issue. The electrical engineer noticed there was an outlet missing. Investigated and found problem with change of blueprint 5/26/20. From that time till now, the outlet was not being put in and wire not being connected. Notified Safety committee 10/4/2021. Safety committee voted 10/06/2021 to do recall.

Description of Remedy :

Description of Remedy Program : All involved units will be inspected and the outlet will be installed on the wire. This will be done at no charge to the owner of coach. There is no plan for reimbursement of past issues because if there were any issues, it would have been taken care of under Tiffin warranty.

How Remedy Component Differs from Recalled Component : The remedied unit will have an outlet installed.

Identify How/When Recall Condition was Corrected in Production : Engineering reviewed the floorplan with production worker and audited to make sure they knew wire had to be connected to outlet. Tiffin began repairing units on site immediately before shipping.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 07, 2021 - DEC 08, 2021

Planned Owner Notification Date : DEC 07, 2021 - DEC 08, 2021

* NR - Not Reported