

Part 573 Safety Recall Report

21V-782

Manufacturer Name : General Motors, LLC**Submission Date :** OCT 28, 2021**NHTSA Recall No. :** 21V-782**Manufacturer Recall No. :** N212349040**Manufacturer Information :****Population :**

Manufacturer Name : General Motors, LLC

Number of potentially involved : 552

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Estimated percentage with defect : 1 %

Company phone : 586-596-1733

Vehicle Information :

Vehicle 1 : 2013-2017 Chevrolet Traverse

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Part traceability data and vehicle service records were used to identify vehicles that may have received a suspect airbag inflator as original equipment or during a subsequent service event.

410 Chevrolet Traverse vehicles are affected by this recall.

Production Dates : OCT 17, 2012 - MAY 12, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2008-2017 Buick Enclave

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Part traceability data and vehicle service records were used to identify vehicles that may have received a suspect airbag inflator as original equipment or during a subsequent service event.

142 Buick Enclave vehicles are affected by this recall.

Production Dates : JUN 29, 2007 - MAY 30, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2008–2017 model year Buick Enclave and 2013-2017 model year Chevrolet Traverse vehicles. In these vehicles, the front-driver airbag inflator, which may have been installed either as original equipment or as part of a replacement driver-airbag module during a service event, may contain a supplier manufacturing defect that may result in inflator rupture during deployment.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An inflator rupture may cause metal fragments to pass through the airbag and into the vehicle interior, which may result in injury or death to vehicle occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : AIRBAG ASM-STRG WHL

Component Description : Driver Front Airbag Inflator

Component Part Number : 23165546, 23165547, 23165548, 23165553, 23165554

Supplier Identification :**Component Manufacturer**

Name : ARC Automotive

Address : 1729 Midpark Rd D
Knoxville Tennessee 3791

Country : United States

Chronology :

On September 2, 2021, GM was notified of a fatal crash involving a 2015 model year Chevrolet Traverse in which front-driver airbag inflator may have ruptured. On September 9, 2021, a GM investigator submitted the issue to GM's Speak Up For Safety program. GM's investigation has not identified another rupture allegation

involving the subject vehicles.

On October 2, 2021, GM's Safety and Field Action Decision Authority decided to conduct a safety recall on all front-driver airbag modules containing an inflator from the same lot as the inflator under investigation, including unused service stock.

Description of Remedy :

Description of Remedy Program : For vehicles that may have had a suspect inflator installed as original equipment, dealers will replace the front-driver airbag module. For vehicles that may have had a suspect inflator installed as part of a service replacement of the front-driver airbag module, dealers will remove the module, inspect the lot number on the inflator, and replace the suspect module if the lot number matches the suspect lot number. GM dealers will be instructed to inspect and return the service modules that contain inflators from the suspect lot to the Tier 1 supplier. Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because owners would not have been aware of the issue prior to this recall.

How Remedy Component Differs from Recalled Component : The remedy component does not contain an inflator that was manufactured in the suspect inflator lot.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on October 7, 2021. Customer interim notification is estimated to begin on November 3, 2021. Customer notification of available remedy is estimated to begin February 14, 2021.

Planned Dealer Notification Date : OCT 07, 2021 - OCT 07, 2021

Planned Owner Notification Date : FEB 14, 2022 - FEB 14, 2022

* NR - Not Reported