

SAFETY RECALL

Volvo Trucks North America

Greensboro, NC USA

VOLVO

Date	Number	Release	Page
10.2021	RVXX2104	01	1(3)

Cummins with Eaton Transmission VNL

RECALL INFORMATION

(October, 2021)

Volvo Trucks has determined Certain 2022 VNL model vehicles manufactured with a Cummins ISL engine and Eaton Endurant transmission, may shift to neutral without the driver selecting neutral. An unexpected shift to neutral may result in driver distraction, which may result in a vehicle crash.

Volvo Trucks has not received any complaints or reports of vehicle crashes because of this safety defect. Therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

To correct the defect and ensure safe operation of these vehicles, the Vehicle Electronic Control Unit must be programed to latest software.

VEHICLES AFFECTED

Certain Volvo North America vehicles manufactured between January 4th, 2021 and October 4th, 2021.

VEHICLE QUANTITY

There are 162 vehicles affected by this recall (162 U.S., 0 Canada).

Repair Instructions

1. Secure Vehicle for service.
2. Connect to the vehicle using latest version of Using Premium Tech Tool (PTT).
3. After identification is complete, navigate to the programing tab within PTT.
4. Select operation 1700-08-03-39, Program Electronic Control Unit.
5. Select the Vehicle Electronic Control Unit option (MID 144) and reprogram the control unit.
6. After programing is complete, clear any faults left by the programming process.
7. Return vehicle to service.

REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: 3640-22-03-02 Program Vehicle Electronic Control Unit	0.5 hrs
Causal Part	3092072
Authorization Number	C6637

Note: Dealers are to perform Safety Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.