

Part 573 Safety Recall Report

21V-772

Manufacturer Name : Corp. Micro Bird, Inc.

Submission Date : MAY 17, 2022

NHTSA Recall No. : 21V-772

Manufacturer Recall No. : 21-088-AUC



Manufacturer Information :

Manufacturer Name : Corp. Micro Bird, Inc.

Address : 3000, Rue Girardin
Drumondville, Quebec 00 J2E 0A1

Company phone : 819-477-2012

Population :

Number of potentially involved : 1

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Micro Bird G5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Alignment ring installed at the wrong angle

Production Dates : JUN 01, 2021 - JUN 30, 2021

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : During wheel alignment of these buses at our facilities, the alignment ring was installed at a wrong angle. In consequence, the alignment ring may pop out of place, and the wheels may become misaligned.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Misaligned wheels may result in uneven tire wear, stress on suspension and can cause steering problems. All these consequences may increase the risks of an accident

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Wheel alignment

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

During routine inspection of a vehicle on September 20, 2021, it was observed that an alignment ring was missing.

In the following days, investigation of other vehicles still at our facilities revealed that the ring had been installed at a wrong angle. It also helped to determine that this defect was limited to a certain period of production; all undelivered vehicles have been re-aligned.

It was decided on September 27, 2021 to recall the vehicles aligned during the identified period, that have already been delivered.

No claim was received concerning this default. No accident, injury or death linked to this default has been reported

Description of Remedy :

Description of Remedy Program : Micro Bird will reimburse labor to have the wheels of the recalled vehicles re-aligned at no charge for the owners

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Micro Bird will notify dealers by email and owners by mail. We plan on sending the emails to dealers from October 4 and October 8, 2021, and shipping the owners' notification between October 6 and October 22.

Planned Dealer Notification Date : OCT 04, 2021 - OCT 08, 2021

Planned Owner Notification Date : OCT 06, 2021 - OCT 22, 2021

* NR - Not Reported