

# Service Bulletin

**21-080** 

**January 19, 2022** Version 2

## Safety Recall: 2022 Odyssey Bridgestone Tire Inspection

Supersedes 21-080, dated October 1, 2021, see REVISION SUMMARY.

## **AFFECTED VEHICLES**

Year	Model	Trim	VIN Range	
2022	Odyssey	ALL	Check the iN VIN status for eligibility	

### **REVISION SUMMARY**

This service bulletin was revised extensively, American Honda recommends you read this entire bulletin.

### **BACKGROUND**

An electrical short occurred during the DOT label laser etching process, potentially causing the laser to burn a pinhole through the tire sidewall. Should the pinhole penetrate the tire's inner liner, a slow air loss may occur. If left unaddressed, this slow leak could affect tire performance and, depending upon other circumstances, increase the risk of a crash.

## **CUSTOMER NOTIFICATION**

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

## **CORRECTIVE ACTION**

Inspect the DOT date code number for pinholes on all 4 tires. Then, replace the tire(s) if needed.

## PARTS INFORMATION

Part Name	Part Number	Quantity
Bridgestone Turanza EL440 Grand Touring A/S Tire	42751-BRI-126	1

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## **WARRANTY CLAIM INFORMATION**

## NOTE:

- Photos of the complete DOT CODE on all four tires taken in Step 1 along with the close-up photos of date code 2821 taken in Step 2 of the Inspection Procedure must be submitted with the warranty claim, or the claim may be subject to a debit. The photos must be clear; retake any unclear photos before submitting.
- New tires must be purchased through Tire Rack when replacing a tire using this bulletin.
- To submit a warranty claim for dealer-installed tire replacement, select the T3 sublet code in the Sublet Information field and enter the total sublet amount.
- For tire handling reimbursement, select the T4 sublet code in a different Sublet Information field. Then multiply the number of replaced tires by \$10.00. Add the total handling amount in the second sublet field.



Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
4215B3	Inspect the DOT date code numbers of all four tires. (Photos of DOT date code numbers of all tires. No tire replacement).	0.2 hr	6TZ00	HBL00	A21080A	42751-BRI-126
4215B4	Remove the wheel assembly from the vehicle and mount on the machine. Mount and balance one (1) new tire. (Includes inspection and photos of the DOT date code and location of all tires).	0.5 hr	6TZ00	HBL00	A21080B	42751-BRI-126

## **INSPECTION PROCEDURE**

1. Locate and take photos of the complete DOT Code on all 4 tires.

## NOTE:

- Put a sticky-note below the 4-digit date code of each tire on the rim, and mark its location on the vehicle. For example: Left Front: LF, Left Rear: LR, Right Front: RF, Right Rear: RR.
- Clear photos of the complete DOT code, including tire location and 4-digit Date Code as shown below, must be submitted for all four tires with the warranty claim.

## LEFT FRONT







LEFT REAR



RIGHT REAR







Are the last 4 digits of the tire date code 2821?

YES —Go to Step 2 to inspect for a pinhole on all tires with date code 2821.

NO —No inspection is required.

2. Inspect the area around the first digit of the date code, 2821. If the area around the first digit has a pinhole, the tire is impacted by this recall and the tire MUST BE REPLACED.

NOTE: An additional close-up photo clearly showing the date code, and its location on the vehicle must be taken and submitted to document the inspection results.

(Examples of pinholes that require tire replacement).



(Examples of tires that do NOT have a pinhole but may have minor blemishes or irregularities in the date code etching are OK and do NOT require replacement.)

GOOD



COOP



GOOD



GOOD



Is a pinhole present on any of the tire date codes 2821?

YES — Go to REPAIR PROCEDURE to replace affected tire(s).

NO —No repair is required.

## REPAIR PROCEDURE

- 1. Replace any tire(s) that have a pinhole present on the tire with the DOT date code 2821.
- 2. Send back the replaced tires to AHM WPI for destruction. Ship the tire(s) to this address:

American Honda - WPI

Building 500, Rollup Door #4

1919 Torrance Blvd.

Torrance, CA 90501

NOTE: Clear photos of the complete DOT CODE on all four tires taken in Step 1 of the Inspection Procedure along with the close-up photos of date code 2821 taken in Step 2 of the Inspection Procedure must be submitted with the warranty claim.

**END**