

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: L9 CM2350 L133C and L9 CM2450 L126B Remote Mount Stage 2 Fuel Hose Safety Campaign

Number: C2465

Date: 24-Aug-2021

Expires: 26-Aug-2055 (U.S./Canada)
26-Aug-2055 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices
Worldwide distr./ branches and Div./Reg Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Safety Campaign is being issued to address inadequate design and quality of the remote mount stage 2 fuel hose assembly. These engines are equipped with a remote Stage 2 fuel filter (Option Numbers FF90942, FF90943, FF90944, FF91044) which includes pressurized fuel hoses. The recall consists of the entire population of MY21 engines built with a remote fuel filter option prior to the introduction of a new fuel hose design.

NOTE: This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove the obsolete remote mount fuel hoses and replace them with new and improved hoses. Refer to TSB# 210184 and Service Procedure 006-024 Fuel Supply Lines in the appropriate service manual.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All parts listed are OPTIONAL. Claim **only** the parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
571730200	2	HSE,FUL (OPTIONAL)
571730300	2	HSE,FUL (OPTIONAL)
571730400	2	HSE,FUL (OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
06-0WP	Fuel Supply Lines - Remove and Install - L9 CM2350 L133C	
06-0X6	Fuel Supply Lines - Remove and Install, All - L9 CM2450 L126B	

Travel:

Travel is covered under this field action. Towing is covered under this field action.

NOTE: Please schedule the Technicians time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel or towing is required, travel or towing can be filed to **ONLY** one (1) ESN.

Other Claimables:

Consumables are covered under this field action.

NOTE: Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
Pay Code: North America Distributor = X
Pay Code: North America Dealer = D
Pay Code: International Distributor = I
Pay Code: International Dealer = R
Failure Code: WFLTOA

Attachments
c2465_esn-list.xlsx