



IMPORTANT SAFETY RECALL

«FRIST» «LAST»
«STREET»
«CITY», «STATE» «ZIP»
«COUNTRY»

November 2021
Safety Recall: Jayco NHTSA # 21V-762
Highland Ridge NHTSA# 21V-764
Starcraft RV NHTSA # 21V-763

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain 2021 Jay Feather, 2021-2022 Jay Flight SLX, 2021-2022 Autumn Ridge Outfitter and 2021 Open Range travel trailers.

***Reason for
this recall***

The flame on the cooktop will invert when the furnace is running. The cooktop is installed in a cabinet that is not sealed from the furnace area. When the furnace and the cooktop are operated at the same time the cooktop burner flame can invert leading to an increased risk of personal injury or fire.

***Recall
Remedy***

Remedy consists of adding sealant and plywood panels to seal the area around the gas line hose and the area adjoining the cooktop. The remedy will take approximately 45 minutes to complete and must be performed free of charge to the retail owner.

***What you
need you
to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

«SERIAL NUMBER»

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in CASE RECALL LINES in Jayco Partners. If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management

