



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 1, 2021

Troy Niswonger
Highland Ridge RV
903 South Main Street
Middlebury, IN 46540

NEF-107KL
21V-764

Subject: Cooktop Burner Flames May Invert

Dear Troy Niswonger:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/OPEN RANGE/2021

Mfr's Report Date: September 30, 2021

NHTSA Campaign Number: 21V-764

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 48

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain 2021 Highland Ridge Open Range recreational trailers. The cooktop is installed in a cabinet that may not be entirely sealed from the furnace. As a result, during furnace operation, the interior range cooktop burner flame may invert.

Consequence:

An inverted flame can increase the risk of a fire.

Remedy:

Dealers will install sealant and plywood panels, as necessary, free of charge. Owner notification letters are expected to be mailed November 29, 2021. Owners may contact Highland Ridge customer service at 1-260-768-7771.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Highland Ridge RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement