

## **Frequently Asked Questions (FAQs) for Safety Recall N212349181 Underhood Fire**

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

**Q1) Which vehicles are involved?**

**A1)** Certain 2021 and 2022 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 vehicles

**Q2) What is the issue or condition?**

**A2)** Bolts that attach the brake pressure modulator valve (BPMV) assembly in these vehicles may not have been properly tightened, failing to create the seal between two sub-assemblies that is intended to prevent water intrusion. If water becomes trapped in the BPMV, it could result in a short circuit, which could lead to an underhood fire.

**Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?**

**A3)** The driver may see a check engine light or the vehicle may be placed into a reduced power mode.

**Q4) What is the remedy/repair?**

**A4)** Dealers will replace the brake pressure modulator valve (BPMV) assembly.

**Q5) What is the safety risk? Is the vehicle safe to drive?**

**A5)** Water intrusion into the BPMV assembly may cause an electrical short circuit that can lead to an underhood fire.

**Q6) Does the customer have to pay for this remedy/repair?**

**A6)** No, this inspection/repair will be done at no cost to the customer.

**Q7) Is the remedy/repair available now?**

**A7)** No, when a remedy is available and/or sufficient quantity of parts are available, the recall bulletin will be released, and dealers can begin repairing vehicles.

**Q8) What should customers do until recall repairs can be completed? Are there any special instructions?**

**A8)** It is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

**Q9) How can customers check to see if their vehicle is involved in this field action?**

**A9)** Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

**Q10) If customers are concerned, can they get a rental car or courtesy transportation?**

**A10)** Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.