

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5952
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 4, 2021

Subject: Updated FAQs for Stop Delivery Order for Upcoming Safety Recall
N212349181
Underhood Fire

Models: 2021-2022 Chevrolet Silverado 2500/3500
2021-2022 GMC Sierra 2500/3500

To: All General Motors Dealers

STOP DELIVERY ORDER UPDATE

On September 29, 2021, GM sent to all dealers GlobalConnect Message GCUS-3-2326 advising that General Motors had notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves certain 2021-2022 model year Chevrolet Silverado 2500/3500 and Sierra 2500/3500 vehicles. We also advised that the stop delivery is continued, and the population expanded to include certain customer vehicles.

Question #8 in the FAQs have been updated and are attached to this message.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

Bolts that attach the brake pressure modulator valve (BPMV) assembly in these vehicles may not have been properly tightened, failing to create the seal between two sub-assemblies that is intended to prevent water intrusion. If water becomes trapped in the BPMV, it could result in a short circuit, which could lead to an underhood fire.

To correct this condition, dealers will replace the brake pressure modulator valve (BPMV) assembly.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation

Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

If you did not perform the below procedure when the stop delivery was initially ordered, please perform it at this time for vehicles that are in your inventory using the below labor code. **Submittal of this will NOT close it out of IVH.**

Service Procedure

IMPORTANT: Disconnect the negative battery cable from the battery and, if equipped, disconnect the negative battery from the auxiliary battery. Refer to *Battery Negative Cable Disconnection and Connection (Single Battery)* or *Battery Negative Cable Disconnection and Connection (Dual Battery)* in Service Information. Do NOT connect the negative battery cable and drive the vehicle until you receive the final remedy and lift stop sale message.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106002	Disconnect Negative Battery Cable	0.2	ZFAT	N/A

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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