

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5945  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 29, 2021

Subject: Update for Stop Delivery Order for Upcoming Safety Recall N212349181  
Underhood Fire

Models: 2021-2022 Chevrolet Silverado 2500/3500  
2021-2022 GMC Sierra 2500/3500

To: All General Motors Dealers

**STOP DELIVERY ORDER UPDATE**

On September 23, 2021, GM sent to all dealers GlobalConnect Message GCUS-3-2321 with an update, adding 4 additional VINs to the original stop sale which was issued on September 14, 2021. Effective immediately, the stop delivery is continued. The population has also been expanded to include certain customer vehicles. VINs that were in N212349180 have been moved to N212349181.

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involve certain 2021-2022 model year Chevrolet Silverado 2500/3500 and Sierra 2500/3500 vehicles. The GM recall number is N212349181.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

Bolts that attach the brake pressure modulator valve (BPMV) assembly in these vehicles may not have been properly tightened, failing to create the seal between two sub-assemblies that is intended to prevent water intrusion. If water becomes trapped in the BPMV, it could result in a short circuit, which could lead to an underhood fire.

To correct this condition, dealers will replace the brake pressure modulator valve (BPMV) assembly.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on September 29, 2021. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

If you did not perform the below procedure when the stop delivery was initially ordered, please perform it at this time for vehicles that are in your inventory using the below labor code. **Submittal of this will NOT close it out of IVH.**

### **Service Procedure**

**IMPORTANT:** Disconnect the negative battery cable from the battery and, if equipped, disconnect the negative battery from the auxiliary battery. Refer to *Battery Negative Cable Disconnection and Connection (Single Battery)* or *Battery Negative Cable Disconnection and Connection (Dual Battery)* in Service Information. Do NOT connect the negative battery cable and drive the vehicle until you receive the final remedy and lift stop sale message.

### **Warranty Information**

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>	<b>Trans. Type</b>	<b>Net Item</b>
9106002	Disconnect Negative Battery Cable	0.2	ZFAT	N/A

### **Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE  
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