



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 5, 2021

Ms. Lisa Sampson  
Rosenbauer America  
100 3rd St  
Lyons, SD 57041

NEF-107MR  
21V-757

**Subject:** Improperly Crimped Lifting Cable

Dear Ms. Sampson:

This letter serves to acknowledge Rosenbauer America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ROSENBAUER/COMMANDER/2020-2021  
ROSENBAUER/COMMERCIAL HV/2022  
ROSENBAUER/PANTHER/2021

**Mfr's Report Date:** September 28, 2021

**NHTSA Campaign Number:** 21V-757

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 5

**Problem Description:**

Rosenbauer America (Rosenbauer) is recalling certain 2022 Commercial HV 507, 2020-2021 Commander, and 2021 Panther ARFF vehicles equipped with Cummins generator sets. The lifting cables may be improperly crimped.

**Consequence:**

An improperly crimped cable may come out of place during a lifting operation, possibly causing the generator set to fall, increasing the risk of injury.

**Remedy:**

Cummins will inspect the lifting cable, and either replace the cable or install a warning label, free of charge. Owners may contact Rosenbauer's customer service at 1-651-462-1000 or Cummins' customer service at 1-800-286-6467.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Rosenbauer America's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement