



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner\_name»  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 Rize and Scope motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

### ***Reason for this recall***

It has been discovered that on certain model year 2022 18M Rize and Scope motorhomes, the LP hose between the solenoid valve and LP regulator was improperly installed at a 90-degree angle. In addition, the LP hose that was installed during production is too short and is causing the bend in the LP hose to become more prominent. Due to the bend in the line, the LP hose could rupture and possibly lead to a leak in the LP hose. This could cause a fire, which could result in serious injury or death.

### ***What we will do***

TMC has contacted your selling dealer and has instructed them on how to remove the current LP hose and properly install a longer LP hose. This will be done at no cost to you the owner. The remedy should take approximately up to 75 minutes to perform.

### ***What we need you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed. To locate the nearest authorized TMC service center, please visit <https://www.thormotorcoach.com/locate-a-service-center/>. If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-855-2867, or email at [Recalls@TMCRV.com](mailto:Recalls@TMCRV.com).

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

cc: National Highway Traffic Safety Administration (NHTSA)

### **RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

Safety Recall: 21V-755  
Safety Advisory: RC000243  
November 2021

