

## IMPORTANT SAFETY RECALL RC000243 This notice applies to vehicle: «VIN»

«Dealer\_name» «Street» «City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2022 18M Rize and Scope motorhomes, the LP hose between the solenoid valve and LP regulator was improperly installed at a 90-degree angle. In addition, the LP hose that was installed during production is too short and is causing the bend in the LP hose to become more prominent. Due to the bend in the line, the LP hose could rupture and possibly lead to a leak in the LP hose. This could cause a fire, which could result in serious injury or death.

The required action is to remove the current LP hose and properly install a longer LP hose. The remedy should take approximately up to 75 minutes to perform.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) *500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

## **Thor Motor Coach**

Re: NHTSA Recall No. 21V-755 Transport Canada No. 2021-598