U.S. Department of Transportation National Highway Traffic Safety Administration

September 30, 2021

Ms. Hanah Klodzinski Recall Compliance Coordinator Thor Motor Coach PO Box 1486 Elkhart , IN 46515

Subject: LP Gas Line Incorrectly Routed

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: THOR MOTOR COACH/MAGNITUDE/2021-2022 THOR MOTOR COACH/OMNI/2021-2022

Mfr's Report Date: September 28, 2021

NHTSA Campaign Number: 21V-754

# **Components:** EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS:LINES AND FITTINGS

Potential Number of Units Affected: 774

# **Problem Description:**

Thor Motor Coach (TMC) is recalling 2021-2022 Magnitude and Omni motorhomes. The LP gas line may have been incorrectly routed through the rear suspension leaf springs, which could damage the line and cause a gas leak.

# **Consequence:**

A gas leak increases the risk of a fire.

## **Remedy:**

Dealers will re-route the LP line as necessary, free of charge. Owner notification letters are expected to be mailed November 28, 2021. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000242.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107KL 21V-754

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

