

Part 573 Safety Recall Report

21V-753

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : SEP 28, 2021

NHTSA Recall No. : 21V-753

Manufacturer Recall No. : WAY-102



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.
Address : 105 2nd Street NW
 PO Box 596 Red Bay AL 35582
Company phone : 999

Population :

Number of potentially involved : 2,461
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2022 Tiffin Wayfarer
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Only 2 floor plans are involved. The 24 FW floorplan and the 25 RW floorplan.

Production Dates : NOV 06, 2017 - AUG 31, 2021

VIN Range 1 : Begin : NR **End :** NR Not sequential

Description of Defect :

Description of the Defect : Rear Center Holding Tank - The holding tank's water pan has bolts that are pulling through the lip of the pan. This could allow the tank to drop down onto the exhaust pipe.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tank were to drop down while driving, it could affect the driving stability thus increasing the risk of an accident or injury.

Description of the Cause : The cause is, there is not enough support on the tank to keep the bolts from pulling through the lip of the water pan. This causes the tank to break loose and fall on the exhaust pipe.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Holding tank pan

Component Description : Holding tank pan that supports tank

Component Part Number : 5074043

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

June 25, 2021 VIN: [REDACTED] was at Wayfarer Service Center. The issue was found on coach. Subsequently, four more coaches were found to have the problem within a month. This was brought before the Safety Committee July 29, 2021. Investigation started. From July 30, 2021 until September 20, 2021 Engineering researched as to what was causing the problem and determined the scope of units involved. Safety Committee voted on Sept. 21, 2021 to initiate a recall.

Description of Remedy :

Description of Remedy Program : Tiffin will inspect and replace any water tank holding pans that are damaged. Four metal straps will be added around water tank holding pan for support. Also, a washer plate will added on both lips of the water tank holding pan to reinforce the area securing the bolts to the frame. This assures the bolts will not pull through the holding tank water pan lips. This work will be completed at no charge to the owner. If owners have paid for any repairs related to this recall, they can submit for reimbursement.

How Remedy Component Differs from Recalled Component : The remedy component will be reinforced and supported.

Identify How/When Recall Condition was Corrected in Production : Engineering Change Notice dated 8/31/2021.

Recall Schedule :

Description of Recall Schedule : Tiffin will notify customers and dealers upon NHTSA notification of recall number and approval of owner/dealer notification letter.

Planned Dealer Notification Date : NOV 22, 2021 - NOV 24, 2021

Planned Owner Notification Date : NOV 22, 2021 - NOV 24, 2021

* NR - Not Reported