

IMPORTANT SAFETY RECALL

2015 – 2017 Sonata, 2016 – 2017 Sonata Hybrid, 2016 – 2017 Sonata Plug-In Hybrid Turn Signal and Smart Junction Box

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit: www.HyundaiUSA.com/Campaign210

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has discovered a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is initiating recall campaign 210, a safety recall to repair a condition involving the Smart Junction Box ("SJB") in certain model year 2015 – 2017 Hyundai Sonata , 2016 – 2017 Hyundai Sonata Hybrid, and 2016 – 2017 Hyundai Sonata Plug-in Hybrid vehicles in the U.S. and Canada.

What is the problem?

The Smart Junction Box ("SJB") software logic may not properly interpret the signals received from the multifunction switch in certain circumstances. As a result, the turn signal may intermittently activate in the opposite direction of what was intended by the driver, thereby increasing the risk of a crash. A turn signal that activates in the opposite direction of what was intended by the driver increases the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will update the Smart Junction Box logic. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

If the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. The actual time required to perform the repair will take approximately one hour or less, however your vehicle may be needed longer. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



Hyundai Motor America P.O. Box 20839 Fountain Valley, CA 92728–9937



If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign210 or call 1-855-371-9460.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle – Update your information online at:

https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

