



IMPORTANT SAFETY RECALL NOTICE

24 November 2021

[Redacted]
[Redacted]
[Redacted]
US

Subject: Motor Vehicle Safety Recall 21V- 748 – Main Distribution Panel Circuit Boards

To Whom it May Concern:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Motor Coach Industries Inc. (MCI) has decided, that a defect which relates to motor vehicle safety, exists on specific MCI vehicles equipped Main Distribution Panel Circuit Boards, MCI PN 07-08-7940. MCI has determined [Redacted] is the Owner/Operator of the vehicles listed below which are affected by this recall action

Make: MCI

Model: D4500

VIN: 1M8PDMBA3HP [Redacted], 1M8PDMBA2JF [Redacted], 1M8PDMBA4JF [Redacted],
1M8PDMBA6JF [Redacted], 1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted],
1M8PDMBA6JF [Redacted], 1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted],
1M8PDMBA1JF [Redacted], 1M8PDMBA3JF [Redacted], 1M8PDMBA5JF [Redacted],
1M8PDMBA7JF [Redacted], 1M8PDMBA9JF [Redacted], 1M8PDMBA0JF [Redacted],
1M8PDMBA2JF [Redacted], 1M8PDMBA9JF [Redacted], 1M8PDMBA0JF [Redacted],
1M8PDMBA2JF [Redacted], 1M8PDMBA4JF [Redacted], 1M8PDMBA6JF [Redacted],
1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted], 1M8PDMBA1JF [Redacted],
1M8PDMBA3JF [Redacted], 1M8PDMBA5JF [Redacted], 1M8PDMBA1JF [Redacted],
1M8PDMBA3JF [Redacted], 1M8PDMBA5JF [Redacted], 1M8PDMBA7JF [Redacted],
1M8PDMBA9JF [Redacted], 1M8PDMBA0JF [Redacted], 1M8PDMBA2JF [Redacted],
1M8PDMBA4JF [Redacted], 1M8PDMBA8JF [Redacted], 1M8PDMBA4JF [Redacted],
1M8PDMBA6JF [Redacted], 1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted],
1M8PDMBA1JF [Redacted], 1M8PDMBA3JF [Redacted], 1M8PDMBA7JF [Redacted],
1M8PDMBA9JF [Redacted], 1M8PDMBA7JF [Redacted], 1M8PDMBA4JF [Redacted],
1M8PDMBAXJF [Redacted], 1M8PDMBA0JF [Redacted], 1M8PDMBA2JF [Redacted],
1M8PDMBA4JF [Redacted], 1M8PDMBA6JF [Redacted], 1M8PDMBA8JF [Redacted],
1M8PDMBAXJF [Redacted], 1M8PDMBA1JF [Redacted], 1M8PDMBA3JF [Redacted],
1M8PDMBA5JF [Redacted], 1M8PDMBA7JF [Redacted], 1M8PDMBA3JF [Redacted],
1M8PDMBA5JF [Redacted], 1M8PDMBA7JF [Redacted], 1M8PDMBA9JF [Redacted],
1M8PDMBA0JF [Redacted], 1M8PDMBA2JF [Redacted], 1M8PDMBA4JF [Redacted],
1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted], 1M8PDMBA6JF [Redacted],
1M8PDMBA8JF [Redacted], 1M8PDMBAXJF [Redacted], 1M8PDMBA1JF [Redacted],
1M8PDMBA3JF [Redacted], 1M8PDMBA5JF [Redacted], 1M8PDMBA7JF [Redacted],
1M8PDMBA9JF [Redacted], 1M8PDMBA0JF [Redacted], 1M8PDMBA2JF [Redacted],
1M8PDMBA9JF [Redacted], 1M8PDMBA0JF [Redacted], 1M8PDMBA2JF [Redacted]



1M8PDMBA4JP	[REDACTED]	1M8PDMBA6JP	[REDACTED]	1M8PDMBA8JP	[REDACTED]
1M8PDMBA5JP	[REDACTED]	1M8PDMBA3JP	[REDACTED]	1M8PDMBA5JP	[REDACTED]
1M8PDMBA7JP	[REDACTED]	1M8PDMBA9JP	[REDACTED]	1M8PDMBA0JP	[REDACTED]
1M8PDMBA2JP	[REDACTED]	1M8PDMBA4JP	[REDACTED]	1M8PDMBA6JP	[REDACTED]
1M8PDMBA8JP	[REDACTED]	1M8PDMBAXJP	[REDACTED]	1M8PDMBA6JP	[REDACTED]
1M8PDMBA8JP	[REDACTED]	1M8PDMBAXJP	[REDACTED]	1M8PDMBA1JP	[REDACTED]
1M8PDMBA3JP	[REDACTED]	1M8PDMBA5JP	[REDACTED]	1M8PDMBA7JP	[REDACTED]
1M8PDMBA9JP	[REDACTED]	1M8PDMBA4KP	[REDACTED]	1M8PDMBA6KP	[REDACTED]
1M8PDMBA8KP	[REDACTED]	1M8PDMBAXKP	[REDACTED]	1M8PDMBA1KP	[REDACTED]
1M8PDMBA3KP	[REDACTED]	1M8PDMBA5KP	[REDACTED]	1M8PDMBA1KP	[REDACTED]
1M8PDMBA3KP	[REDACTED]	1M8PDMBA5KP	[REDACTED]	1M8PDMBA7KP	[REDACTED]
1M8PDMBA9KP	[REDACTED]	1M8PDMBA0KP	[REDACTED]	1M8PDMBA2KP	[REDACTED]
1M8PDMBA4KP	[REDACTED]	1M8PDMBA6KP	[REDACTED]	1M8PDMBA8KP	[REDACTED]
1M8PDMBA0KP	[REDACTED]	1M8PDMBA2KP	[REDACTED]	1M8PDMBA4KP	[REDACTED]
1M8PDMBA6KP	[REDACTED]	1M8PDMBA8KP	[REDACTED]	1M8PDMBAXKP	[REDACTED]
1M8PDMBA1KP	[REDACTED]	1M8PDMBA3KP	[REDACTED]	1M8PDMBA5KP	[REDACTED]
1M8PDMBA7KP	[REDACTED]	1M8PDMBA3KP	[REDACTED]	1M8PDMBA5KP	[REDACTED]
1M8PDMBA7KP	[REDACTED]	1M8PDMBA9KP	[REDACTED]	1M8PDMBA0KP	[REDACTED]
1M8PDMBA2KP	[REDACTED]	1M8PDMBA4KP	[REDACTED]	1M8PDMBA6KP	[REDACTED]
1M8PDMBA8KP	[REDACTED]	1M8PDMBAXKP	[REDACTED]	1M8PDMBA6KP	[REDACTED]
1M8PDMBA8KP	[REDACTED]	1M8PDMBAXKP	[REDACTED]	1M8PDMBA1KP	[REDACTED]
1M8PDMBA3KP	[REDACTED]	1M8PDMBA5KP	[REDACTED]	1M8PDMBA7KP	[REDACTED]
1M8PDMBA9KP	[REDACTED]	1M8PDMBA0KP	[REDACTED]	1M8PDMBA2KP	[REDACTED]
1M8PDMBA9KP	[REDACTED]	1M8PDMBA0KP	[REDACTED]	1M8PDMNA5LP	[REDACTED]
1M8PDMNA7LP	[REDACTED]	1M8PDMNA9LP	[REDACTED]	1M8PDMNA0LP	[REDACTED]
1M8PDMNA2LP	[REDACTED]	1M8PDMNA9LP	[REDACTED]	1M8PDMNA0LP	[REDACTED]
1M8PDMNA2LP	[REDACTED]	1M8PDMNA4LP	[REDACTED]	1M8PDMNA6LP	[REDACTED]

MCI is recalling all buses equipped with the Main Distribution Panel (MDP) Circuit Boards, MCI part number 07-08-7940. The circuit boards within the MDP may fail resulting in uncommanded vehicle shutdown or thermal events which may result in fire.

Fire and/or uncommanded vehicle shutdown increases the risk for collision and the potential for personal injury.

Parts and labor required to accomplish the recall will be provided by MCI at no cost. MCI will remove the existing Main Distribution Panel and install a new Main Disconnect and Circuit Breaker Panel. Please contact the MCI Customer Service Line at 1-800-241-2947 and arrange for the corrective action to be incorporated at your nearest MCI Service Center.

Alternately, you can request a parts and instructions necessary to conduct this retrofit and charge the labor time back to MCI through the normal warranty process.

MCI estimates the repair time to be approximately 5 hours, excluding vehicle and shop logistics.

Due to the current global supply shortages, the necessary parts required to conduct this corrective action may not be available in sufficient quantities until February 2022.

Until the corrective action can be incorporated on the above vehicles, MCI recommends conducting regular visual inspections of the MDP circuit board every 6000 miles for signs of thermal stress or corrosion during the normal battery maintenance inspections. Please refer to Technical Service Information Bulletin TSIB 21-10 to conduct this inspection. TSIB 21-10 is available at <https://www.mcicoach.com/>.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



If you have sold or otherwise transferred the vehicle(s) identified above, please contact the MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s).

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If MCI is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
MOTOR COACH INDUSTRIES INC.

A handwritten signature in blue ink, appearing to read "Kerry Legg".

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Scott Halbesma –Vice President, Customer Care