OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-745

Manufacturer Name: Forest River, Inc.
Submission Date: SEP 24, 2021
NHTSA Recall No.: 21V-745
Manufacturer Recall No.: 69-1423



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 61

Address: 55470 CR 1

Estimated percentage with defect: 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2021-2022 Forest River Inc. Salem and Wildwood Fifth Wheels

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: The condition was present since the inception of both vehicles until discovery on

September 22, 2021.

2021 Salem SBF353BED 20 2021 Salem SBF353BED-W2

2021 Wildwood WBF353BED 24

2022 Salem SBF353BED 5 2022 Salem SBF353BED-W2

2022 Wildwood WBF353BED 5 2022 Wildwood WBF353BED-W

Grand Total 61

Production Dates: DEC 22, 2020 - SEP 20, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

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Description of Defect:

Description of the Defect: The Gross Vehicle Weight Rating ("GVWR") listed on the Federal Placard

exceeds the load rating of the pin box.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A user may overload the pin box, which may fail, potentially leading to a

crash.

Description of the Cause: Failure to de-rate the GVWR.

Identification of Any Warning None that can Occur :

Involved Components:

Component Name 1 : Federal Placard Component Description : Federal Placard

Component Part Number: N/A

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

On September 22, 2021, Forest River's Office of Corporate Compliance was notified by Forest River Engineering that during the initial data entry, the GVWR was not de-rated to meet the pin box rating. This condition allows for a GVWR to exceed the vehicles pin box. In order to remedy this, the GVWR is now de-rated, removing some Cargo Carrying Capacity.

On September 24, 2021 Forest River's Corporate Recall Committee voted to recall.

Description of Remedy:

Description of Remedy Program: Forest River will supply all parts and labor free of charge to the consumer. A new Federal Placard will be sent to replace the current Federal Placard.

What is the Forest River Customer Service Phone Number? (574)

534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Sale/Wildwood Forest River. Inc.

Attn: WARRANTY MANAGER

1803 Century Dr Goshen, IN 46528

How Remedy Component Differs The new Federal Placard will contain the correct Cargo Carrying Capacity

from Recalled Component: for the Pin Box rating.

Part Name: Federal Placard

Part Number N/A

was Corrected in Production:

Identify How/When Recall Condition The GVWR was de-rated to the pin box rating on September 22, 2021.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: NOV 03, 2021 - NOV 03, 2021 Planned Owner Notification Date: NOV 03, 2021 - NOV 03, 2021

* NR - Not Reported