



SAFETY RECALL

CAMPAIGN BULLETIN

Second Row Seat Welds Voluntary Safety Recall Campaign

Reference: PC845, PC846, PC847

Date: September 24, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	PNC	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2022 Pathfinder (R53) (SV (PREM), SL (PREM), PLAT Trim)	PC845	5,581	116	September 24, 2021	YES
(2022 Pathfinder (R53) (S, SV (Non-Prem) Trim Only)	PC846	16	1		
2022 Pathfinder (R53) (ALL TRIM LEVELS (S thru PLAT Trim with/wo PREM Package)	PC847	298	15		

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) and Transport Canada that it is recalling certain MY2022 Nissan Pathfinder vehicles to inspect and, if necessary, replace the second row seats.

Due to a supplier manufacturing concern that has since been corrected, the second row seat assemblies may have insufficient welds.

- PC845 - Certain 2022 Pathfinder vehicles equipped with a driver side second row captain’s seat may have a seat frame with a separated weld.
- PC846 - Certain 2022 Pathfinder vehicles equipped with a driver side second row bench seat (60%) may have a seat frame with a burn through hole due to the welding process.
- PC847 - Certain 2022 Pathfinder vehicles equipped with a passenger side second row bench seat (40%) or a passenger side second row captain’s chair may have a seat frame with a porous weld.

In the event of a crash with this condition, the seat back may fail and potentially increase the risk of injury to a passenger.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

******* What Dealers Should Do *******

1. Verify campaign applicability using Service Comm or DBS National Service History – Open Campaign I.Ds:
 - o New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - o **Please continue to check newly arriving inventory for campaign applicability.**

2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.

3. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

******* Release Schedule *******

Parts	<p>If inspection indicates that second row seat replacement is required, parts are on restriction and may be ordered via DBS:</p> <ul style="list-style-type: none"> • Technicians must complete the inspection form on ASIST <ul style="list-style-type: none"> ▪ Access the online form through ASIST > Bulletin Support Items (Nissan) - Service Actions > PC845, PC846, PC847 2022 Pathfinder 2nd Row Seat Part Number Look up • ASIST will provide the correct part number to order, and a confirmation code. Dealers must place the order in DBS for the indicated part number using the confirmation code provided in the 'Dealer Comments' field. <p style="text-align: center;">NOTE: Do not use the DBS order by campaign function for this campaign.</p>
Repair	<ul style="list-style-type: none"> • NTB21-089 – PC845 • NTB21-090 – PC846 • NTB21-088 – PC847
Owner Notification	<p>Nissan will begin sending notifications to owners of all potentially affected vehicles in October 2021 via U.S. Mail.</p>

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a Stop Sale?

A. Yes.

Q. Is this a recall?

A. Yes.

Q. What is the reason for this recall?

A. Due to a supplier manufacturing concern that has since been corrected, the second row seat assemblies may have insufficient welds.

- PC845 - Certain 2022 Pathfinder (SV (PREM), SL (PREM), PLAT Trim) vehicles equipped with a driver side second row captain's seat may have a seat frame with a separated weld.
- PC846 - Certain 2022 Pathfinder (S, SV (Non-Prem) Trim) vehicles equipped with a driver side second row bench seat (60%) may have a seat frame with a burn through hole due to the welding process.
- PC847 - Certain 2022 Pathfinder vehicles (all trims) equipped with a passenger side second row bench seat (40%) or a passenger side second row captain's chair may have a seat frame with a porous weld.

Q. What is the possible effect of the condition?

A. In the event of a crash with this condition, the seat back may fail and potentially increase the risk of injury to a passenger.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the second row seat assemblies weld conditions and, if necessary, replace the second row seat(s).

Q. How long will the corrective action take?

A. The inspection should take less than one (1) hour to complete; however, if seat replacement is necessary the repair could take up to two (2) hours. The dealer may require the vehicle for a longer period of time based upon the dealer's work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **October**

2021, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles inspected, and, if necessary, repaired as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. If inspection indicates that second row seat replacement is required, parts are on restriction and may be ordered via DBS. Dealer must use ASIST, which will provide the correct part number to order, and a confirmation code. Dealers **must** place the order in DBS for the part number indicated using the confirmation code provided in the 'Dealer Comments' field.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for

repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

- A. **PC845** - Certain Model Year 2022 Nissan Pathfinder (SV (PREM), SL (PREM), PLAT Trim) vehicles manufactured from May 3, 2021 to July 30, 2021 at the Smyrna, TN plant are potentially affected.
PC846 - Certain Model Year 2022 Nissan Pathfinder (S, SV (Non-Prem) Trim) vehicles manufactured from July 30, 2021 to August 2, 2021 at the Smyrna, TN plant are potentially affected.
PC847 - Certain Model Year 2022 Nissan Pathfinder vehicles (all trims) manufactured from May 5, 2021 to July 23, 2021 at the Smyrna, TN plant are potentially affected.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

- A. No.

Revision History:

Date	Announcement	Purpose
September 24, 2021	Voluntary Safety Recall	New Campaign Announcement