



## IMPORTANT SAFETY RECALL NOTICE

18 October 2021



Subject: **Motor Vehicle Safety Recall 21V- 737 – Ricon “Baylift” Series Wheelchair Lifts**

To Whom it May Concern:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

*Motor Coach Industries Inc.* (MCI) has decided, that a defect which relates to motor vehicle safety, exists on specific MCI vehicles equipped with “Baylift” series wheelchair lift assemblies manufactured by Ricon Corporation (Ricon). Based on information provided by Ricon, MCI has determined [REDACTED] is the Owner/Operator of the vehicles listed below which are affected by this recall action.

Make:	MCI
Model(s):	J4500
VIN:	2M93JMD/
	2M93JMP/
	2M93JMP/
	2M93JMP/
	2M93JMP/
	2M93JMH/
	2M93JMH/
	2M93JMH/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JME/
	2MG3JMH/
	2MG3JME/
	2MG3JME/
	2MG3JMH/

Ricon has declared an Equipment Recall (21E-068) with the *National Highway Traffic Safety Administration* (NHTSA). This recall affects all Baylift series wheelchair lift assemblies manufactured between 1 April 2005 and 22 April 2020.

Ricon has informed MCI that the outer platform barrier on the Baylift series wheelchair lift assemblies does not conform to the minimum 1,600 pounds force requirements as stated in *U.S. Federal Motor Vehicle Safety Standard (FMVSS) § 571.403 – Platform lift systems for motor vehicles*.



**Failure of the wheelchair lift outer barrier may result in an injury to a wheelchair occupant.**

Parts and labor required to accomplish the recall will be provided by Ricon at no cost. To arrange for the addition of side barrier support feature to the affected wheelchair lifts, please contact the Ricon Customer Service at (800) 322-2884, or email Ricon's Recall Coordinator, at [admin21e068@Wabtec.com](mailto:admin21e068@Wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – [www.riconcorp.com](http://www.riconcorp.com)

Alternately, you can contact the MCI Customer Service Line at 1-800-241-2947 and arrange for the corrective action to be incorporated at your nearest MCI Service Center.

The inspection and rectification for this issue is described in NHTSA Equipment Recall 21E-068. Ricon estimates the repair time to be approximately 0.75 hours, excluding vehicle and shop logistics.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact the MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s).

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If MCI and Ricon are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,  
National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE,  
Washington, DC, 20590,  
Or call 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,  
**MOTOR COACH INDUSTRIES INC.**

By: Kerry Legg  
Vehicle Safety & Regulatory Compliance Manager  
(204) 224-6706

cc: Scott Halbesma –Vice President, Customer Care