

# Part 573 Safety Recall Report

# 21V-729

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** DEC 09, 2021**NHTSA Recall No. :** 21V-729**Manufacturer Recall No. :** Y67**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 69,138

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2021 Jeep Grand Cherokee L

Vehicle Type :

Body Style : SUV

Power Train : NR

**Descriptive Information :** Some 2021 MY Jeep Grand Cherokee L vehicles may be equipped with radio software that can malfunction during shutdown and fail to produce a display on the radio screen during subsequent key cycles.

The suspect period began on Dec 3, 2020, when the first vehicle built with the suspect radio software was produced, and ended on October 19, 2021, when updated software was implemented in vehicle production. The suspect period was determined using vehicle production records.

Vehicles not included in this recall are not equipped with the suspect radio software, or were built before or after the suspect period.

Production Dates : DEC 03, 2020 - OCT 19, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") No. 111 S6.2.6 requires that the rear visibility system default to the rearview image being visible, and meet the requirements of FMVSS No. 111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected. Suspect vehicles may not display the rear view image during a backing event.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : There is no warning that the rearview camera image will not display; however, the radio screen will be black upon the subsequent key cycle.

## Involved Components :

Component Name 1 : Radio Assy - Audio Entertainment

Component Description : Audio Entertainment Radio Assembly

Component Part Number : 68426026AD

Component Name 2 : Radio Assy - Audio Entertainment

Component Description : Audio Entertainment Radio Assembly

Component Part Number : 68426027AD

## Supplier Identification :

### Component Manufacturer

Name : Harman

Address : 3001 Cabot Drive  
Novi Michigan 48377

Country : United States

## Chronology :

- On September 13, 2021, FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance recognized that certain radio software may not enable the rearview camera image to display on the subsequent key cycle during a backing event, as required by FMVSS 111 Rear Visibility.

- On September 16, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to update the radio software.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy is updated radio software that meets the FMVSS 111 Rear Visibility requirements.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*12/09/2021: For the added population, FCA US will notify dealers and begin notifying owners on or about 01/20/2022.

\*\*09/21/2021: FCA US will notify dealers and begin notifying owners on or about 11/10/2021.

Planned Dealer Notification Date : NOV 10, 2021 - NOV 10, 2021

Planned Owner Notification Date : NOV 10, 2021 - NOV 10, 2021

\* NR - Not Reported