

URGENT SAFETY RECALL NOTICE

Your 2019 RAM PROMASTER CITY WAGON is under recall for Turn Signal Bulb Indicator.

To schedule your recall repair contact your dealership or the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN [REDACTED]

2019 RAM PROMASTER CITY WAGON

Recall information: Y71/NHTSA 21V-728

Visit recalls.mopar.com for more information or call the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).

Details of the Recall

The Body Control Module (BCM) in your vehicle may have a diagnostic software issue that prevents the Instrument Panel Cluster ("IPC") from changing the frequency of the turn signal lamp IPC indicator when a turn signal bulb is inoperative. Vehicle operators may be unable to adequately signal their driving intentions, and be unaware that their intentions may not be adequately signaled, which can cause a vehicle crash without prior warning.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram the Body Control Module. The estimated repair time is about 20 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

How do I schedule my **FREE** repair?

◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

1-800-853-1403.

recalls.mopar.com