



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 23, 2021

Mr. Cole Stutz  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

NEF-107JK  
21V-727

**Subject:** Engine Damage May Cause Stall or Fire

Dear Mr. Stutz:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI/SONATA HYBRID/2017  
HYUNDAI/TUCSON/2017

**Mfr's Report Date:** September 17, 2021

**NHTSA Campaign Number:** 21V-727

**Components:**

ENGINE

**Potential Number of Units Affected:** 95,515

**Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain 2017 Tucson and Sonata Hybrid vehicles. The connecting rod bearings inside the engine may wear prematurely, which can result in engine damage.

**Consequence:**

A damaged engine can increase the risk of a fire or it can cause an engine stall, increasing the risk of a crash.

**Remedy:**

Dealers will inspect the engine. If bearing damage is found, the engine will be replaced. Dealers will also install a software update containing a new Knock Sensor Detection System (KSDS). Repairs will be performed free of charge. Owner notification letters are expected to be mailed November 12, 2021. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 209.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hyundai Motor America's contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement