

# Part 573 Safety Recall Report

## 21V-726

**Manufacturer Name :** DRV Suites**Submission Date :** OCT 29, 2021**NHTSA Recall No. :** 21V-726**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : DRV Suites

Address : 1000 Interchange Drive  
PO Box 235 Howe IN 46746

Company phone : 574-457-6472

**Population :**

Number of potentially involved : 77

Estimated percentage with defect : 30 %

**Vehicle Information :**

Vehicle 1 : 2021-2021 DRV Mobile Suites

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** The recall applies to 9K Kodiak axles that were provided from Dexter on certain Mobile Suite units. The population was determined by two weeks prior to first known failure to two weeks after the supplier corrected the manufacturing process.

Production Dates : OCT 13, 2020 - APR 06, 2021

VIN Range 1 : Begin : 5KEAG4327M1451982 End : 5KEAG4325M1468764 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** Rotor Bolts were not properly torqued by our supplier allowing the bolts to fall out or become loose.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Loose or missing rotor bolts can allow the wheel and tire to wobble and / or fall off. This could lead to a tire blowout and / or braking system failures. This could cause an increased risk of a crash or personal injury.

**Description of the Cause :** Our supplier did not properly tighten the rotor bolts when manufacturing the axles.

Identification of Any Warning : Uneven or excessive tire wear. You could notice a vibration of the trailer while that can Occur : towing.

Involved Components :

Component Name 1 : Axle Rotor Bolts

Component Description : Bolts that hold the Brake Rotors into place

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dexter

Address : 2900 Industrial Parkway East  
Elkhart Indiana 46515

Country : United States

Chronology :

See attached documentation

Description of Remedy :

Description of Remedy Program : The remedy will be to have the rotor bolts tightened or verified for proper torque by an authorized dealer or service center. This will be completed at no cost to the owner. All Reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The remedy component will be to tighten the rotor bolts to 90 ft. lbs. of torque with blue thread lock.

Identify How/When Recall Condition was Corrected in Production : The supplier corrected their process during manufacturing to verify torque specs.

### Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner's letter is approved.

Planned Dealer Notification Date : NOV 14, 2021 - NOV 14, 2021

Planned Owner Notification Date : NOV 14, 2021 - NOV 14, 2021

\* NR - Not Reported