

Part 573 Safety Recall Report

21V-724

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 17, 2021**NHTSA Recall No. :** 21V-724**Manufacturer Recall No. :** 501-1419**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 61

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Inc. East to West Alta Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using manufacturing record and new employee hire records, the manufacturing plant was able to determine the day which a new employee started. This condition was captured on September 9, 2021.

2022	Alta	ALT2100MBH	3
2022	Alta	ALT2100MBH-W	1
2022	Alta	ALT2800KBH	12
2022	Alta	ALT2810KIK	27
2022	Alta	ALT2810KIK-W	4
2022	Alta	ALT3150KBH	11
2022	Alta	ALT3150KBH-W	3
Grand Total			61

Production Dates : AUG 06, 2021 - SEP 13, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The LP Gas quick disconnect fitting installed onto the exterior grill by Forest River is not tight, allowing for LP Gas to leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the LP Gas quick disconnect is not tight, LP Gas may leak. This condition may lead to excessive LP Gas and increasing risk of fire, resulting in property damage or personal injury.

Description of the Cause : Due to a manufacturing installation error. The LP Gas quick disconnect fitting installed onto the exterior grill by Forest River is not tight, allowing for LP Gas to leak.

Identification of Any Warning that can Occur : The operator may smell LP Gas.

Involved Components :

Component Name 1 : LP Quick Disconnect

Component Description : LP Quick Disconnect

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

During a routine inspection performed by Forest River's PDI Plant, this condition was discovered the week of September 9, 2021. The manufacturing plant began inspecting and remedying any vehicle that had a loose LPG quick disconnect on the exterior grill.

On September 10 – 14, 2021 the manufacturing plant determined this was a manufacturing installation error related to a new employee. All production records were checked to determine the affected vehicles that were in the field.

On September 14, 2021, the manufacturing plant contacted Forest Rivers Office of Corporate Compliance. On September 17, 2021, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the Consumer and Dealer. The fitting will be inspected for leaks, tightened as necessary and a systems check will be ran on the vehicles propane system after the repairs.

What is the Forest River Customer Service Phone Number? (574)
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

East to West
Forest River, Inc.
Attn: WARRANTY MANAGER
3000 CR 6 East
Elkhart IN, 46516

How Remedy Component Differs from Recalled Component : The quick disconnect LP fitting will no longer be loose.
Part number N/A

Identify How/When Recall Condition was Corrected in Production : During the week of September 9, 2021 the manufacturing plant began inspecting and remediating any vehicle that had a loose LPG quick disconnect on the exterior grill.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 27, 2021 - OCT 27, 2021

Planned Owner Notification Date : OCT 27, 2021 - OCT 27, 2021

* NR - Not Reported