

# Keystone RV Company

12/1/21

## SAFETY ADVISORY # 21-414

### Winntec Propane Regulators

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, hot water heater, furnace and refrigerator.

Year	Model	Serial Number Ranges
2019	Aspen Trail – All West Coast Models	KY920112 - KY923798
2020	Aspen Trail – All West Coast Models	LY920024 - LY923127
2021	Aspen Trail – All West Coast Models	MY920000 - MY924508
2019	Bullet – All Models	KD430165 - KD436285 KT430001 - KT436306 KX430142 - KX435913
2020	Bullet – All Models	LD430327 - LD435590 LT430000 - LT435556
2021	Bullet – All Models	MD430000 - MD437450 MT430122 - MT437775 MX430846 - MX437333
2019	Coleman – All Models	KJ930191 - KJ938143 KY930000 - KY939618
2020	Coleman – All West Coast Models	LY930086 - LY939457
2021	Coleman – All West Coast Models	MY930598 - MY943319
2019	Cougar – All West Coast Models	K1502058 - K1502604 KC500000 - KC511764
2020	Cougar – All West Coast Models	LC500000 - LC509168
2021	Cougar – All West Coast Models	MC500000 - MC511344
2019	Fuzion – All Models	KF810000 - KF810912
2019	Hideout – All excluding the following: 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	K3246200 - K3249228 K7240033 - K7249276 KN240000 - KN244975
2020	Hideout – All excluding the following: 172LHS, 174RK, 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	L7240000 - L7247770 LG247772 - LG247821 LN246715 - LN246715
2021	Hideout – All excluding the following: 172TX, 174RK, 175BH, 176BH, 177RD, 178RB, 179RB, 186SS	M1240943 - M1251306 M7240050 - M7252051 MG240000 - MG240457 MN240708 - MN251309
2019	Impact – All Models	KF815000 - KF815486
2019	Kodiak – All Models	KJ970000 - KJ970956
2019	Passport – All Models	KD410120 - KD415440 KK410235 - KK415422 KT410000 - KT410119 KX410387 - KX415258

2020	Passport – All Models	LD410121 - LD415190 LK410021 - LK415698 LX414878 - LX414879
2021	Passport – All Models	MD410225 - MD416609 MK410000 - MK417154 MX410540 - MX416559
2019	Residence – All Models	KW160000 - KW160310
2019	Retreat – All Models	KW260000 - KW260311
2019	Springdale – All Excluding the Following: 1700FQ, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	K3100000 - K3106725 KG100015 - KG106602
2020	Springdale – All Excluding the Following: 1700FQ, 1720TH, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	L3100143 - L3108515 LG100000 - LG108543 LW101252 - LW101411
2021	Springdale – All Excluding the Following: 1740RK, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS, 2010BH	M3100001 - M3112383 MG100000 - MG112380
2019	Sprinter – All Models	K1530000 - K1530973
2020	Sprinter – All Models	L1532712 - L1532785
2021	Sprinter – All Models	M1530000 - M1533327
2019	Summerland – All Models	K3150000 - K3151903

**Parts Required:**     **Replacement regulators are not currently available from Keystone**

When parts become available, we will update the Safety Advisory with the applicable Keystone part number(s).

In the interim, any one of the LP Regulators shown on page 2 can be sourced locally and is an acceptable replacement, with or without new hoses (re-use the original). No other replacement regulators are approved for use at this time.

**Tools Required:**             - Open-end wrenches to replace regulator

**PLEASE NOTE:** Regulator date code is required for the claim. See Figure 1.

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to inspect the date code, see Figure 1. If the date code is 18 XX, 19 XX, 20 XX, OR 21 XX replace the existing Winntec propane regulator with a new regulator, the regulator date code is required for the claim. See Figure 1.

**Approved Replacement Regulators From Stock or Local Purchase**

**Fairview GR-9984**



**TPA ACR6/Flame King**



**Marshall Excelsior MEGR-253**



**Cavagna 52-A-890**



**JR Products 07-31525**



**Camco 59002,59005,59007**



**Enerco/Mr. Heater 73836  
Date Code 17 XX and prior**



**REPAIR INSTRUCTIONS****Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels, turn off all appliances, and shut the valves on the propane bottles.

**Step 2**

Locate the Winntec propane regulator at the LP bottles. Inspect the date code. Only replace Winntec model 6020 with a date code of 18 xx, 19 xx, 20 xx or 21xx.

**Step 3**

Remove and replace the propane regulator using industry standards, followed by a drop pressure test to check for leaks.

**Step 4**

Note the regulator date code on the work order for claim. Proceed to warranty reimbursement.

**WARRANTY REIMBURSEMENT****INSPECTION ONLY**

Inspect the regulator brand and date code, submit the claim on Key Express using **Flat Rate Code # 7141442K**

In the Complaint section note: Safety Advisory # 21-414

In the Cause section note: Safety Advisory # 21-414

In the Correction section note: Inspected regulator and it is not a Winntec or Date code is XX XX prior to the recalled regulators.  
Please Note: If the current regulator is not a Winntec (WIC), list the make and model here or attach a picture.

The amount of time authorized for this repair is **0.3 hour**.

**REPAIR**

Submit the claim with date code on Key Express using **Flat Rate Code # 7141442B**

In the Complaint section note: Safety Advisory # 21-414

In the Cause section note: Safety Advisory # 21-414

In the Correction section note: Replaced Winntec Regulator.  
Date code is 18 XX/19 XX/20 XX/21 XX.  
Please Note: If using a stock regulator from your parts, list the make and model here or attach a picture.

The amount of time authorized for this repair is **0.5 hour**.

**PARTS DISPOSITION**

No return parts required.

If you have questions, please contact Customer Service:

**Dutchmen: (855) 382-4100**

**Light Weight: (866) 273-1456**

**Premium: (866) 273-1454**

**Traditional: (855) 895-4422**

**Toy Haulers: (866) 273-1452**