



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 21V-708
Safety Advisory: 21-414
February 25, 2022

IMPORTANT SAFETY RECALL

«Owner_name»
«Street»
«City», «State» «Zip»

This notice applies to your vehicle: «VIN»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2021 Aspen Trail, Bullet, Coleman, Cougar, Hideout, Passport, Springdale, Sprinter, and 2019 Fuzion, Impact, Kodiak, Residence, Retreat, Summerland Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator.

IMPORTANT

Keystone was able to confirm the regulator in your unit is either outside of the date range for the recalled regulator or a different brand of regulator altogether. Please inspect your regulator or take it to the dealer for inspection to confirm that it is not included in the recall using the pictures below.

Please review the following information and contact Keystone Customer Service if you believe that this information is incorrect.

Please review the examples below. For the affected Model 6020 Winntec regulator shown in Figure 1, only date codes 18 XX, 19 XX, 20 XX, and 21 XX are affected. Other units may have a Fairview brand regulator as shown in Figure 2 which is not under recall.

Figure 1



Figure 2



What we will do

If your inspection reveals your unit does in fact have the recalled Winntec regulator, please contact us toll-free at 1-866-425-4369 for further assistance. Affected regulators will be replaced at no charge to you; the repair will take approximately a half hour. We apologize for any inconvenience this action may cause you and hope this information will save you the time and effort of having to take your vehicle to your dealer to find that the regulator does not need to be changed.

What we need you to do

Follow the self-inspection instructions above and contact us if you feel that your regulator is in fact affected.

If you have questions

Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.nhtsa.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

cc: National Highway Traffic Safety Administration (NHTSA)

