

RECREATIONAL VEHICLE SAFETY RECALL NOTICE Safety Recall: US: 21V-708 CAN: 2021-569 Safety Advisory: 21-414 November 8, 2021

SAFETY ADVISORY 21-414

«Dealer\_name» ATTN: Service Manager «Street» «City», «State» «Zip» «Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2021 Aspen Trail, Bullet, Coleman, Cougar, Hideout, Passport, Springdale, Sprinter, and 2019 Fuzion, Impact, Kodiak, Residence, Retreat, Summerland Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason forethis recalln

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2019	Aspen Trail – All West Coast Models	KY920112 - KY923798
2020	Aspen Trail – All West Coast Models	LY920024 - LY923127
2021	Aspen Trail – All West Coast Models	MY920000 - MY924508
2019	Bullet – All Models	KD430165 - KD436285 KT430001 - KT436306
2020	Bullet – All Models	KX430142 - KX435913 LD430327 - LD435590 LT430000 - LT435556
2021	Bullet – All Models	MD430000 - MD437450 MT430122 - MT437775 MX430846 - MX437333
2019	Coleman – All Models	KJ930191 - KJ938143 KY930000 - KY939618
2020	Coleman – All West Coast Models	LY930086 - LY939457
2021	Coleman – All West Coast Models	MY930598 - MY943319
2019	Cougar – All West Coast Models	K1502058 - K1502604 KC500000 - KC511764
2020	Cougar – All West Coast Models	LC500000 - LC509168
2021	Cougar – All West Coast Models	MC500000 - MC511344
2019	Fuzion – All Models	KF810000 - KF810912

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2019	Hideout – All excluding the following: 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	K3246200 - K3249228 K7240033 - K7249276
		KN240000 - KN244975
2020	Hideout – All excluding the following: 172LHS, 174RK, 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	L7240000 - L7247770
		LG247772 - LG247821
		LN246715 - LN246715
2021	Hideout – All excluding the following: 172TX, 174RK,	M1240943 - M1251306
	175BH, 176BH, 177RD, 178RB, 179RB, 186SS	M7240050 - M7252051
		MG240000 - MG240457
		MN240708 - MN251309
2019	Impact – All Models	KF815000 - KF815486
2019	Kodiak – All Models	KJ970000 - KJ970956
2019	Passport – All Models	KD410120 - KD415440
		KK410235 - KK415422
		KT410000 - KT410119
		KX410387 - KX415258
2020	Passport – All Models	LD410121 - LD415190
		LK410021 - LK415698
		LX414878 - LX414879
2021	Passport – All Models	MD410225 - MD416609
		MK410000 - MK417154
		MX410540 - MX416559
2019	Residence – All Models	KW160000 - KW160310
2019	Retreat – All Models	KW260000 - KW260311
2019	Springdale – All Excluding the Following: 1700FQ, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	K3100000 - K3106725
		KG100015 - KG106602
2020	Springdale – All Excluding the Following: 1700FQ, 1720TH, 1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	L3100143 - L3108515
		LG100000 - LG108543
		LW101252 - LW101411
2021	Springdale – All Excluding the Following: 1740RK,	M3100001 - M3112383
	1750RD, 1760BH, 1790FQ, 1800BH, 1860SS, 2010BH	MG100000 - MG112380
2019	Sprinter – All Models	K1530000 - K1530973
2020	Sprinter – All Models	L1532712 - L1532785
2021	Sprinter – All Models	M1530000 - M1533327
2019	Summerland – All Models	K3150000 - K3151903

## **IMPORTANT**

We apologize for any inconvenience, but parts to repair the vehicles are not currently available. We are working closely with our suppliers to accelerate parts availability. When parts become available, we will send another letter. Our records indicate unit(s) sold or in your present lot inventory fall within this range. Your dealership will be notified when parts are available to remedy affected units. Federal Law requires you to complete the recall service on those units before retail delivery. Please click on this link, "Service campaigns," in Key Express to find the affected VINs in your inventory:



If you currently have any dealership owned stock inventory that falls within this recall, please e-mail service@keystonerv.com with the VIN and "regulator recall" in the subject line to receive further assistance.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please feel free to contact us.

Sincerely,

## **KEYSTONE RV COMPANY**

Rick Deisler Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada