

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 20, 2021

Mr. Garett Carolus Keystone RV Company PO Box 2000 Goshen, IN 46527 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL 21V-708

Subject: Propane Regulator May Fail and Cause Fire

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUTCHMEN/ASPEN TRAIL/2019-2021
DUTCHMEN/COLEMAN/2019-2021
DUTCHMEN/KODIAK/2019
KEYSTONE/BULLET/2019-2021
KEYSTONE/COUGAR/2019-2021
KEYSTONE/FUZION/2019
KEYSTONE/HIDEOUT/2019-2021
KEYSTONE/IMPACT/2019
KEYSTONE/PASSPORT/2019-2021
KEYSTONE/RESIDENCE/2019
KEYSTONE/RETREAT/2019
KEYSTONE/SPRINGDALE/2019-2021
KEYSTONE/SPRINTER/2019-2021
KEYSTONE/SPRINTER/2019-2021
KEYSTONE/SUMMERLAND/2019

Mfr's Report Date: September 13, 2021

NHTSA Campaign Number: 21V-708

Components:

EQUIPMENT: RECREATIONAL VEHICLE/TRAILER: LPG SYSTEMS

Potential Number of Units Affected: 95.813

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2019-2021 Dutchmen Aspen Trail, Coleman, Keystone Cougar, Bullet, Passport, Hideout, Springdale, Sprinter, 2019 Keystone Impact, Fuzion, Residence, Retreat, Summerland, and Dutchmen Kodiak recreational vehicles, equipped with Winntec model 6020 two-stage propane regulators. The regulator may fail, causing an increase in propane pressure.



Consequence:

Increased propane pressure can enlarge the flames in gas appliances, increasing the risk of a fire.

Remedy:

Dealers will replace the regulator and test the propane system for leaks, free of charge. Owner notification letters are expected to be mailed November 8, 2021. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 21-414.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Keystone's proposed interim owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

