



IMPORTANT SAFETY RECALL

October 15, 2021

NHTSA Recall #: 21V703
Maserati Campaign #: 434

<<First>> <<Last>>
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<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number: Dear Maserati

Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that your vehicle fails to conform to Federal Motor Vehicle Safety Standard ("FMVSS") 49 CFR 571.208 S7.1.1.5 "Occupant crash protection" which requires "Each designated seating position [...] shall have a seat belt assembly whose lap belt portion is lockable so that the seat belt assembly can be used to tightly secure a child restraint system." Vehicles built with suspect seat belt retractors may not meet this requirement.

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with Automatic Locking Retractor "ALR" levers that may deactivate earlier than intended not allowing a child seat to tightly secure to the vehicle seat, which may increase the risk of injury in a crash to the occupant of the child restraint seat.

Your Maserati Dealer will inspect and, if needed, replace the ALR lever, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your vehicle. The repair will take approximately 0.5 to 6.0 hours to complete depending on how many parts need to be replaced.

Your Authorized Maserati Dealers have the necessary instructions and components to remedy your vehicle.

If you have already paid to have the repair completed, please contact our Customer

Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI 48326

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Care team at (877) 696-2737 or email @ mymaserati@maserati.com to submit your reimbursement request. Once the required documents are verified, reimbursement will be sent to you within 60 days.

If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America
1 Chrysler Drive
Auburn Hills, MI 48326
(877) 696-2737 (Customer Care)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you. Sincerely,

Maserati North America, Inc. Technical Safety and Regulatory Compliance

Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI 48326

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