

Part 573 Safety Recall Report

21V-700

Manufacturer Name : Newmar Corporation**Submission Date :** OCT 14, 2021**NHTSA Recall No. :** 21V-700**Manufacturer Recall No. :** 21V-589**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 1,554

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2021 Newmar Dutch Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash. Dutch Star=794

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2019-2021 Newmar Essex

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash. Essex=84

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2019-2021 Newmar King Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash. King Aire=126

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2021-2021 Newmar New Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash. New Aire=64

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2019-2021 Newmar Mountain Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash. Mountain Aire=154

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2020-2021 Newmar Ventana

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash.
Ventana=195

Production Dates : OCT 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2019-2021 Newmar London Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash.
London Aire=137

Production Dates : DEC 20, 2017 - JUN 22, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On certain motorhomes, under certain conditions, the instrument cluster may intermittently go blank for a brief period of time while the vehicle is in motion. Gauge data or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank. Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the instrument cluster displaying important information such as the vehicle's speed, there may be an increased risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Valid Manufacturing

Component Description : instrument cluster

Component Part Number : Shyft Group did not provide the part number

Supplier Identification :

Component Manufacturer

Name : Shyft Group

Address : 1000 Reynolds Road
Charlotte Michigan 48813

Country : United States

Chronology :

On 9/2/2021, Newmar was contacted by the Shyft Group for potential safety defect on Spartan Chassis, on 9/9/2021, Newmar is giving notice to NHTSA. At this time there are 0 warranty claims with Newmar.

Description of Remedy :

Description of Remedy Program : The instrument cluster control module will be reprogrammed with a higher temperature setting and the defrost and defog duct work will be secured to the louver(s). If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy.

For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : On or before 11/08/2021 customer/dealer letters will be sent out.

Planned Dealer Notification Date : NOV 08, 2021 - NOV 08, 2021

Planned Owner Notification Date : NOV 08, 2021 - NOV 08, 2021

* NR - Not Reported