

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

## INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW  
WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 21V692  
CANADA RECALL: N/A  
FR ID: 225-1416

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 23, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River – Office of Corporate Compliance (“OCC”) has decided that a defect, which relates to the motor vehicle safety, exists in certain 2021-2022 Coachmen Nova Class B Motorhome recreational vehicles. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

### WHAT IS THE DEFECT/NONCOMPLIANCE?

The AGM Battery was installed on the interior of the vehicle, not inside a battery box vented to the exterior. During charging or overcharging the battery may release hydrogen gas into the vehicle interior.

### EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

This condition may result in personal injury or death.

### WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?

Vehicles will receive a new Lithium Battery. Repairs will be performed by Forest River authorized service facilities once parts become available. A second letter will contain the details of when the parts are available.

You may also visit [www.forestriverinc.com](http://www.forestriverinc.com) for dealer locations.

### What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

### MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
Customer Service	(574) 825-6319

Sincerely,  
*Cherie Schmucker*  
Forest River, Inc.  
Office Manager  
Office of Corporate Compliance