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Sent on	09	01	2021	Expires on	10	01	2021
From	Powersports Quality Center						
Subject	STOP SALE NOTICE: 2019-2020 CB500XA/CBR500RA ABS MODULATOR INSPECTION F						



Quality Center

September 1, 2021

Dear Honda Powersports Dealer:

STOP SALE NOTICE: 2019-2020 CB500XA/CBR500RA ABS MODULATOR INSPECTION RECALL

Honda is issuing a **STOP SALE NOTICE** on **CERTAIN** 2019-2020 CBR500XA/CBR500RA vehicles to inspect the ABS Modulator for a potential defect that might cause the vehicle to increase front brake lever stroke and decrease the braking force.

Effective immediately, you **MUST NOT SELL any affected NEW or USED** 2019-2020 CB500XA/CBR500RA vehicle until it is inspected, and repaired (if needed), according to the associated Service Bulletin.

AFFECTED UNITS:

CERTAIN NEW or USED 2019-2020 CB500XA/CBR500RA. To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **iN**. To manage your affected inventory, use you dealer *eResponsibility Report* on **iN**.

SERVICE BULLETIN

Service Bulletin Multiple Model: CB/CBR500 #1, which includes all of the information relating to this Safety Recall, will be available on **iN** by end of business Friday, September 10, 2021.

PARTS INFORMATION

Parts need for inspection and repair (if needed) can be ordered according to the instructions in the forthcoming Service Bulletin.

CUSTOMER NOTIFICATION

American Honda intends to mail customer letters to all owners of affected 2019-2020 CB500XA/CBR500RA vehicles in October 2021. Customers will be informed that their vehicle may be affected by a safety related defect and will be advised to make an appointment with an authorized Honda dealer for inspection, and repair (if needed).

Make sure all departments in your dealership are aware of this Safety Recall.

If you have any questions, please contact AHM TechLine through TechLine Connect on **iN**.

Sincerely,

American Honda Motor Co., Inc.
Powersports Division

