



IMPORTANT SAFETY RECALL INFORMATION.

URGENT ACTION REQUIRED! DO NOT OPERATE VEHICLE UNTIL BRAKE PEDAL IS INSPECTED AND/ OR REPAIRED

September 16, 2021

Subject: Recall SC0429, Brake Pedal Inspection

Dear Valued Mack Customer,

This letter is being sent to inform you of a safety-related defect that requires immediate attention. The defect is the cotter pin that retains the brake pedal clevis pin may not have been properly installed. The safety risk is that if the cotter pin comes out, the clevis pin that holds the brake pedal may work loose, which can affect the operation of the brake pedal and ability to stop the vehicle.

Out of an abundance of caution, we are asking that the suspect vehicles be parked until an inspection can be performed and the vehicle cleared as good or repaired if the cotter pin is not properly secured.

Our staff, dealers, and service facilities are ready to support you to either have your vehicle(s) towed or a technician sent to the vehicle to perform the inspection. You should contact the nearest Mack Parts and Service Center and make an appointment. Mack dealers will inspect the cotter pin and repair if needed at no charge to you.

You can locate the closest Mack Parts and Service Center by going on line to <http://www.macktrucks.com/> and selecting "Dealer & Service Locations" or by calling our toll-free number: 1-800-866-1177.

This notification is an additional notification to the letter being sent by First Class Mail that you may have already received. The first-class mail letter will contain a list of Vehicle Identification numbers (VINs) that according to our records are registered to your company. A list of the VINs that we show registered to you is also provided below or attached:

We regret any inconvenience this may cause to your operation but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.