

Part 573 Safety Recall Report

21V-680

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : NOV 05, 2021

NHTSA Recall No. : 21V-680

Manufacturer Recall No. : TIF-118



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW
PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 10,409

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2022 Tiffin Allegro

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches

Allegro Breeze - 246 coaches

Allegro Red - 2,633 coaches

Allegro Bus - 1,860 coaches

Phaeton - 2,523 coaches

Zephyr - 70 coaches

Production Dates : JAN 03, 2017 - APR 13, 2021

VIN Range 1 : Begin : 1F66F5DY0J0A09727 End : 1F66F5DNXM0A03783 ☒ Not sequential

Vehicle 2 : 2018-2022 Tiffin Allegro Breeze

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches

Allegro Breeze - 246 coaches

Allegro Red - 2,633 coaches

Allegro Bus - 1,860 coaches

Phaeton - 2,523 coaches

Zephyr - 70 coaches

Production Dates : JAN 03, 2017 - APR 13, 2021

VIN Range 1 : Begin : 5vbrcw4a0ja118511 End : 5vbrcy5a9ma121910 ☒ Not sequential

Vehicle 3 : 2018-2022 Tiffin Allegro Red
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches
Allegro Breeze - 246 coaches
Allegro Red - 2,633 coaches
Allegro Bus - 1,860 coaches
Phaeton - 2,523 coaches
Zephyr - 70 coaches

Production Dates : JAN 03, 2017 - APR 13, 2021

VIN Range 1 : Begin : 4uzacwdt7hcjm2838 End : 4uzacgfc7ncnd6723

☒ Not sequential

Vehicle 4 : 2018-2022 Tiffin Allegro Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches
Allegro Breeze - 246 coaches
Allegro Red - 2,633 coaches
Allegro Bus - 1,860 coaches
Phaeton - 2,523 coaches
Zephyr - 70 coaches

Production Dates : JAN 13, 2017 - APR 13, 2021

VIN Range 1 : Begin : 5vbba37a0ja118008 End : 5vbbak7axma121920

☒ Not sequential

Vehicle 5 : 2018-2022 Tiffin Phaeton
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches
Allegro Breeze - 246 coaches
Allegro Red - 2,633 coaches
Allegro Bus - 1,860 coaches
Phaeton - 2,523 coaches
Zephyr - 70 coaches

Production Dates : JAN 03, 2017 - APR 13, 2021

VIN Range 1 : Begin : 4uzacgcy0hcjn9970 End : 4uzacgfe7ncnl4024

☒ Not sequential

Vehicle 6 : 2018-2021 Tiffin Zephyr

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Population was determined using production records as well as inspection of service coaches and production coaches.

Allegro - 3,077 coaches

Allegro Breeze - 246 coaches

Allegro Red - 2,633 coaches

Allegro Bus - 1,860 coaches

Phaeton - 2,523 coaches

Zephyr - 70 coaches

Production Dates : JAN 03, 2017 - APR 13, 2021

VIN Range 1 : Begin : 5vbza89a1ja118625 End : 5vbza89axma121771

☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : The seat belts for the sofas may not be installed in the proper anchoring positions.

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : In the event of an accident, passengers that are sitting on the sofa, may not be properly secured in place with the current seat belt anchoring method which may in turn cause injury.

Description of the Cause : The engineering prints are correct and all mounting/anchoring points in the floor are correct, however, production was only using one mounting point per seat belt location instead of two mounting points per seat belt location for the sofas.

Identification of Any Warning that can Occur : Sofa seat belts may feel loose or lack of securement.

Involved Components :

Component Name 1 : Seat belt

Component Description : A belt/strap that secures a person in a seating position while traveling in a vehicle.

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

5/10/2021 - During an audit it was found that the sofa seat belts were not mounted using two anchoring points per seat belt location.

5/17/2021 - Began inspecting all coaches on the complex.

6/7/2021 - Coaches on the complex were inspected and it was determined that further inspections were needed so Tiffin began inspecting coaches at our service center.

7/14/2021 - Inspections continued.

8/23/2021 - Tiffin was able to identify all coaches affected. Inspections determined that the sofa seat belts are incorrect, however, the seat belts for the theatre seating and the dinette booth seating are installed correctly.

8/25/2021 - Safety Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Tiffin Motorhomes will inspect and repair as needed all coaches included in the recall population. This will be done at no charge to the owners. If owners have paid for any repairs related to this recall, they can submit to Tiffin Motorhomes for reimbursement.

How Remedy Component Differs from Recalled Component : The remedied sofa seat belts will be mounted properly using two anchoring/mounting points per seat belt location.

Identify How/When Recall Condition was Corrected in Production : Production was supplied with another set of engineering prints showing the proper anchoring/mounting points for each sofa seat belt position and production was observed and audited to ensure proper anchoring of the sofa seat belts.

Recall Schedule :

Description of Recall Schedule : Tiffin will send letters to customers and dealers that are in possession of coaches explaining the problem and asking them to take the motorhome to the dealer for proper inspection and/or repair at no cost to them.

Planned Dealer Notification Date : OCT 31, 2021 - OCT 31, 2021

Planned Owner Notification Date : OCT 31, 2021 - OCT 31, 2021

* NR - Not Reported