

[REDACTED]

URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed FREE
OF CHARGE to you.

October 27, 2021

This notice applies to your vehicle:
WPOA [REDACTED]

IMPORTANT SAFETY RECALL (Interim Notice)

**Certain 2013 through 2015 Model Year Porsche Boxster and Cayman Vehicles
NHTSA ID 21V-679**

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has determined that certain 2013 to 2015 Model Year Porsche Boxster and Cayman Vehicles have a potential issue with the wishbone control arm mounts on the rear suspension of the vehicle.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a vehicle affected by this recall.

What is the issue?

There is a possibility that rear suspension control arm mounts that do not meet the required specifications were installed on the rear suspension of the vehicle. If this is the case, one or both wishbone mounts on the rear suspension can break, which could cause loss of control of the vehicle.

What will Porsche do?

Porsche is conducting a safety recall to replace both of the rear suspension control arm mounts on the vehicle, free of charge once parts become available.

What should you do?

You can continue to use your vehicle until the remedy has been carried out. Porsche recommends against use on race tracks before the remedy has been completed.

Please wait for our follow up letter to bring your vehicle into a dealer for a remedy.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

If you require further assistance, you may contact us at 1-800-PORSCHE or email customersupport@porsche.com

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or have sold the referenced vehicle, please contact customer support at the contact information below so we can update our records.

Porsche Cars North America, Inc.
Attn: Customer Support
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customersupport@porsche.com

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.