

# Part 573 Safety Recall Report

# 21V-678

**Manufacturer Name :** KTM North America, Inc.

**Submission Date :** OCT 18, 2021

**NHTSA Recall No. :** 21V-678

**Manufacturer Recall No. :** HTB2108



## Manufacturer Information :

**Manufacturer Name :** KTM North America, Inc.

**Address :** 1119 Milan Avenue

Amherst OH 44001

**Company phone :** 440-985-3553

## Population :

**Number of potentially involved :** 342

**Estimated percentage with defect :** 1 %

## Vehicle Information :

**Vehicle 1 :** 2022-2022 Husqvarna Motorcycle FE 350s

**Vehicle Type :** MOTORCYCLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :**

- All Model Year 2022 FE 350s and FE 501s are included in the population.
- The brake pad retaining "R" clips will be mounted correctly.
- Husqvarna 2022 FE 350s - 147 units
- Husqvarna 2022 FE 501s - 195 units

**Production Dates :** FEB 12, 2021 - JUL 02, 2021

**VIN Range 1 :** Begin : VBKUAK403NM438885 **End :** VBKUAK403NM438885  Not sequential

**Vehicle 2 :** 2022-2022 Husqvarna Motorcycle 501s

**Vehicle Type :** MOTORCYCLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :**

- All Model Year 2022 FE 350s and FE 501s are included in the population.
- The brake pad retaining "R" clips will be mounted correctly.
- Husqvarna 2022 FE 350s - 147 units
- Husqvarna 2022 FE 501s - 195 units

**Production Dates :** FEB 12, 2021 - JUL 02, 2021

## Description of Defect :

**Description of the Defect :** On affected motorcycles there is a possibility that the brake pad retaining "R" clips on the front brake caliper were mounted incorrectly and must be checked for proper mounting. If the brake pad retaining "R" clips on the front brake caliper are mounted incorrectly there is a possibility the clips can unfasten and fall out and get lost while riding.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The brake pad securing pin and brake pad holding bracket being lost could reduce front braking performance, which may cause injury to the rider or others and/or damage to property. It is mandatory to discontinue riding until the defect has been repaired by an authorized Husqvarna Motorcycles dealer.

Description of the Cause : Brake pad retaining "R" clips on the front brake caliper may be mounted incorrectly by the manufacturer.

Identification of Any Warning that can Occur : none

## Involved Components :

Component Name 1 : clip

Component Description : Brake pad retaining "R" clips on the front brake caliper

Component Part Number : A54013017000

## Supplier Identification :

### Component Manufacturer

Name : J Juan SA

Address : POLIG CAMI RAL MIQUEL SERVET 21  
GAVÀ BARCELONA Foreign States 08850

Country : Spain

## Chronology :

In May of 2021, a field report in Europe was reported to KTM AG Customer Service indicating a possible issue related to a clip on the front brake caliper. KTM AG Quality Control group was then notified of the report. The component manufacturer was identified (J. JUAN SA) and notified of the report, and that analysis of the report was being conducted by KTM AG QC with support from the KTM AG R&D group to determine the cause and a remedy. In July 2021, J. JUAN SA advised KTM AG QC that it had reworked its stock, and all parts allocated to KTM AG were subsequently checked. Through the investigation process, KTM AG determined in July of 2021 that the brake pad retaining "R" clips on the front brake caliper may be mounted incorrectly and must be checked for proper mounting and a recall of the affected population was needed.

## Description of Remedy :

**Description of Remedy Program :** On affected motorcycles, there is a possibility that the brake pad retaining "R" clips on the front brake caliper were mounted incorrectly and must be checked for proper mounting. If the brake pad retaining "R" clips on the front brake calipers are mounted incorrectly, there is a possibility the clips can unfasten and fall out, and get lost while riding. If the brake pad retaining "R" clips on the front brake calipers are mounted incorrectly, the dealer technician will remove and remount the pins in opposing directions. The outer pin must be inserted from the front, the inner pin from the rear.

**How Remedy Component Differs from Recalled Component :** The unit must be inspected by an authorized Husqvarna Motorcycle dealer to determine if the condition exists and is corrected.

**Identify How/When Recall Condition was Corrected in Production :** The component manufacturer confirmed the issue was identified and corrected in the assembly line process.

## Recall Schedule :

**Description of Recall Schedule :** Husqvarna Motorcycles North America is notifying all registered owners of the above-affected motorcycles by mail and all authorized dealers via Husqvarna Dealernet, an internet-based communication portal. If an owner has previously paid for a repair related to this concern, they may request reimbursement by contacting Husqvarna Motorcycles Customer Relations.

**Planned Dealer Notification Date :** AUG 31, 2021 - SEP 02, 2022

**Planned Owner Notification Date :** SEP 20, 2021 - NOV 18, 2022

\* NR - Not Reported