



# **SAFETY RECALL BULLETIN**

## **NHTSA RECALL 21V677**

### **AUTOCAR, LLC SAFETY RECALL ACX-2105 DC-2104**

**March 2022**

#### **ATTENTION:**

Service Managers / Parts Managers.

#### **SUBJECT:**

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 586, 2020-2021 model year Xpeditor® and Legend chassis. Due to a machining defect, the power steering pump may fail and result in loss of power steering assist.

#### **SAFETY RECALL INFORMATION:**

This document provides information regarding defect and how to obtain the specific parts and repair instruction for your vehicle.

#### **VEHICLES AFFECTED:**

The Xpeditor® chassis were manufactured between April 30, 2019 and October 7, 2020 with non-sequential serial numbers between 233345 and 234668 and the Legend chassis were manufactured between March 2, 2020 and April 29, 2020, with non-sequential serial numbers in the range of 232437 through 233802. To determine if a vehicle is affected by this Recall, log in to the Autocar Warranty Management System at [www.autocartruck.com](http://www.autocartruck.com). From the main menu, select "View Recalls/Service Programs" and look for the Autocar Recall number above.

A spreadsheet file will be accessible with the VIN list of affected vehicles. Alternatively, to determine if a single vehicle is affected, select "VIN Profile" from the main menu in the Autocar Warranty Management System. In the "Chassis Number" field, enter the last 6 of the VIN. Once the VIN profile is displayed, scroll down to the "Recall/Service Program Information" section to determine if the Recall is open.

#### **REQUIRED PARTS:**

Due to design options, there are four vehicle specific parts kits associated with this recall repair. Your Autocar warranty professional will determine the exact parts and installation instructions required for your vehicle.

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### **SERVICE RESPONSIBILITY:**

Service sites must perform this Recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age, or ownership. If a vehicle affected by this Recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this Recall before the vehicle is sold or released to the owner.

### **TO OBTAIN PARTS:**

**DO NOT** submit a Solutions ticket. Verify that you have authorization from the customer to perform this work and send an e-mail to: [warranty@autocartruck.com](mailto:warranty@autocartruck.com) Include:

VIN(s) (or) (last 6 digits of the VIN (s))

Attention to Name

Ship To Address

### **CLAIM CODING INFORMATION:**

Repair Number (Op Code)	Time Allowance (SRT)	Description
64572-0-11	2.0 HR	Replace Power Steering Pump