

### IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

AUTOCAR, LLC RECALL DC-2104- ACX-2105

NHTSA RECALL 21V677

March 2022

### **Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 586, 2020-2021 model year Xpeditor and Legend chassis. The Xpeditor chassis were manufactured between April 30, 2019 and October 7, 2020 with non-sequential serial numbers between 233345 and 234668 and the Legend chassis were manufactured between March 2, 2020 and April 29, 2020, with non-sequential serial numbers in the range of 232437 through 233802. Our records indicate that your vehicle was manufactured within this time and may contain the defect described herein.

MODELS Autocar Xpeditor and Legend MY 2020-2021

AFFECTED:

**COMPONENTS** Power Steering Pump

AFFECTED:

SAFETY DEFECTS
AND POTENTIAL
increase of steering pump fails, a loss of steering assist could result in a sudden increase of steering effort, increasing the risk of property damage, personal injury, or a

RISKS: crash.

**REPAIR REQUIRED:** The power steering pump will be replaced at no charge.

TIME REQUIRED

**FOR THE REPAIR:** The labor time to repair your vehicle is 1.9 hours.

WHAT YOU

**SHOULD DO:** To have your vehicle repaired, contact your local authorized Autocar service site or email

warranty@autocartruck.com.

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#### PRIOR REPAIRS:

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

## NOTICE REGARDING LEASED VEHICLES:

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

# OWNER RECALL RESPONSE CARD:

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

## **ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC Service & Warranty Departments 551 S. Washington St. Hagerstown, Indiana 47346 888-218-3611 (Toll Free) 877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC** 

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