

U.S. Department of Transportation

# National Highway Traffic Safety Administration

September 9, 2021

Mr. Appie Theron Autocar, LLC 551 S Washington Street Hagerstown, IN 47346

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR 21V-677

Subject: Power Steering Pump May Fail

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

AUTOCAR/LEGEND/2020-2021 AUTOCAR/XPEDITOR/2021

Mfr's Report Date: August 31, 2021

NHTSA Campaign Number: 21V-677

#### **Components:**

STEERING:HYDRAULIC POWER ASSIST:PUMP

**Potential Number of Units Affected:** 586

#### **Problem Description:**

Autocar, LLC (Autocar) is recalling certain 2021 Xpeditor and 2020-2021 Legend vehicles. A machining defect may cause the power steering pump to fail, resulting in a loss of power steering assist.

#### **Consequence:**

A loss of power steering assist can increase the risk of a crash.

### Remedy:

Autocar will inspect the power steering pump, and replace it if necessary, free of charge. Owner notification letters are expected to be mailed on October 28, 2021. Owners may contact Autocar's customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2104 DC-2104.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Autocar, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

