

SERVICE BULLETIN

UTILITY TRAILER MANUFACTURING CO.



SB-19-009

Issue Date: September 01, 2021

NHTSA Reference #21V676

IMPORTANT NON-COMPLIANCE EQUIPMENT RECALL NOTICE

RECALL - UAT Top Foil (incorrect tape at sealer strip)

This is to inform you that Utility Trailer Manufacturing Company notified the National Highway Traffic Safety Administration (NHTSA) of the start of a voluntary Non-Compliance recall involving the top foil installed on Utility trailers. The recall has been assigned number **21V676** by NHTSA.

The problem:

This recall is specific to the top faring installed on production orders listed below. Utility has identified on some units within the posted VIN range, an incorrect tape was used to attach the sealer strip on the top foil. Improper tape could cause the middle section of the top fairing to separate from the roof skin.

Affected VINs:

This recall notice provides instructions for the following trailers produced out of Piedras Negras, MX between June 021 – July 2021:

- **N8-7062**
- **N8-7310**
- **N8-7311**
- **N8-7312**

You are receiving this notice because Utility's records show you as the purchaser of the affected trailers.

- Attached is a list of your VINs

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Next Steps:

Utility Trailer Manufacturing will provide, at no cost, a repair or replacement of the top faring if, after being inspected, is found to have the incorrect tape.

The following actions can be taken by vehicle owners prior to arrival to domiciled location:

If not already removed and/or repaired/replaced and while in transit to the domiciled location, remove the UAT top faring to remain in operation without the risk of top faring separation.

What you should do:

Contact your local Utility to schedule the intended remedy.

If you need help:

If you have any questions or concerns that your dealer is unable to resolve, please call Utility Trailer Manufacturing Co. / Field Service Department at 800-423-6591.

If after having attempted to take advantage of this recall you believe you have not been serviced according to this bulletin within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are the lessor of this vehicle:

Please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We apologize for any inconvenience this Non-compliance Equipment Recall may cause but your safety is our first concern.