



David J. Johnson
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August 24, 2021

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
 Compliance Recall 21C20
 Certain 2021 Model Year F-150 Super-Cab Vehicles
 Front Seatbelt Retractor Webbing Incorrectly Routed**

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-150	2021	Dearborn	January 2, 2021 through May 27, 2021
		Kansas City	January 4, 2021 through April 22, 2021

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

In some of the affected vehicles, the driver and/or front outboard passenger seatbelts may have webbing only routed through the anchor rubber trim sleeve, and not properly routed through the anchor eyelet. An improperly assembled seatbelt does not comply with the requirements specified by Federal and Canadian Motor Vehicle Safety Standard (F/CMVSS) No. 208 (Occupant Crash Protection / Occupant Protection in Frontal Impacts), 209 (Seat Belt Assemblies) and 210 (Seat Belt Assembly Anchorages) and may not adequately restrain an occupant in a crash, increasing the risk of injury.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers the week of September 6, 2021 when it is anticipated that parts ordering information and repair instructions will be available to support this compliance recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson